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Operating Manual

QuickServer FS-QS-1XXX-F Start-up Guide

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1 About the QuickServer

The QuickServer is a high performance, cost effective Building and Industrial Automation multi-protocol gateway providing protocol translation between serial/Ethernet devices and networks.

NOTE: For troubleshooting assistance refer to Section 10 Troubleshooting, or any of the troubleshooting appendices in the related driver supplements. Check the MSA Safety website for technical support resources and documentation that may be of assistance.

The QuickServer is cloud ready and connects with MSA Safety's Grid. See **Section 8 MSA Grid - FieldSever Manager Setup** for further information.

1.1 Certification

BTL Mark – BACnet Testing Laboratory

The BTL Mark on the FieldServer is a symbol that indicates that a product has passed a series of rigorous tests conducted by an independent laboratory which verifies that the product correctly implements the BACnet features claimed in the listing. The mark is a symbol of a high-quality BACnet product.

Go to www.BACnetInternational.net for more information about the BACnet Testing Laboratory. Click here for the BACnet PIC Statement. *BACnet is a registered trademark of ASHRAE*.

LonMark Certification

LonMark International is the recognized authority for certification, education, and promotion of interoperability standards for the benefit of manufacturers, integrators and end users. LonMark International has developed extensive product certification standards and tests to provide the integrator and user with confidence that products from multiple manufacturers utilizing LonMark devices work together. MSA Safety has more LonMark Certified gateways than any other gateway manufacturer, including the QuickServer, ProtoCessor, ProtoCarrier and ProtoNode for OEM applications and the full featured, configurable gateways.

1.2 Supplied Equipment

FieldServer Gateway

- Preloaded with two selected drivers. A sample configuration file is also loaded.

NOTE: On the FS-QS-1X11-F and FS-QS-12X1-F one of those drivers is LonWorks.

- All instruction manuals, driver manuals, support utilities are available on the USB drive provided in the optional accessory kit, or on the MSA Safety website.

Accessory kit (optional) (Part # FS-8915-38-QS) includes:

- 7-ft Cat-5 cable with RJ45 connectors at both ends
- Power Supply -110/220V (p/n 69196)
- Screwdriver for connecting to terminals
- USB Flash drive loaded with:
  - Start-up Guide
  - FieldServer Configuration Manual
  - All FieldServer Driver Manuals
  - Support Utilities
  - Any additional folders related to special files configured for a specific FieldServer
  - Additional components as required - see driver manual supplement for details

2 Equipment Setup

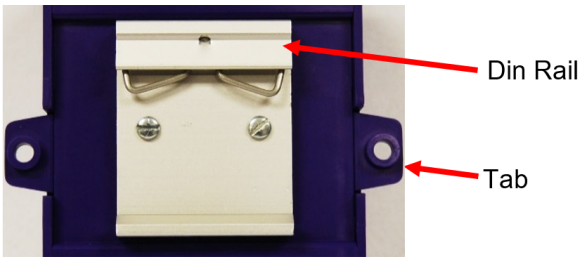
2.1 Mounting

The following mounting options are available:

- Product comes with tabs for wall or surface mount. These can be snapped off if not required.

NOTE: The tab has a hole that is .169" diameter. Use the appropriate size of screw for mounting.

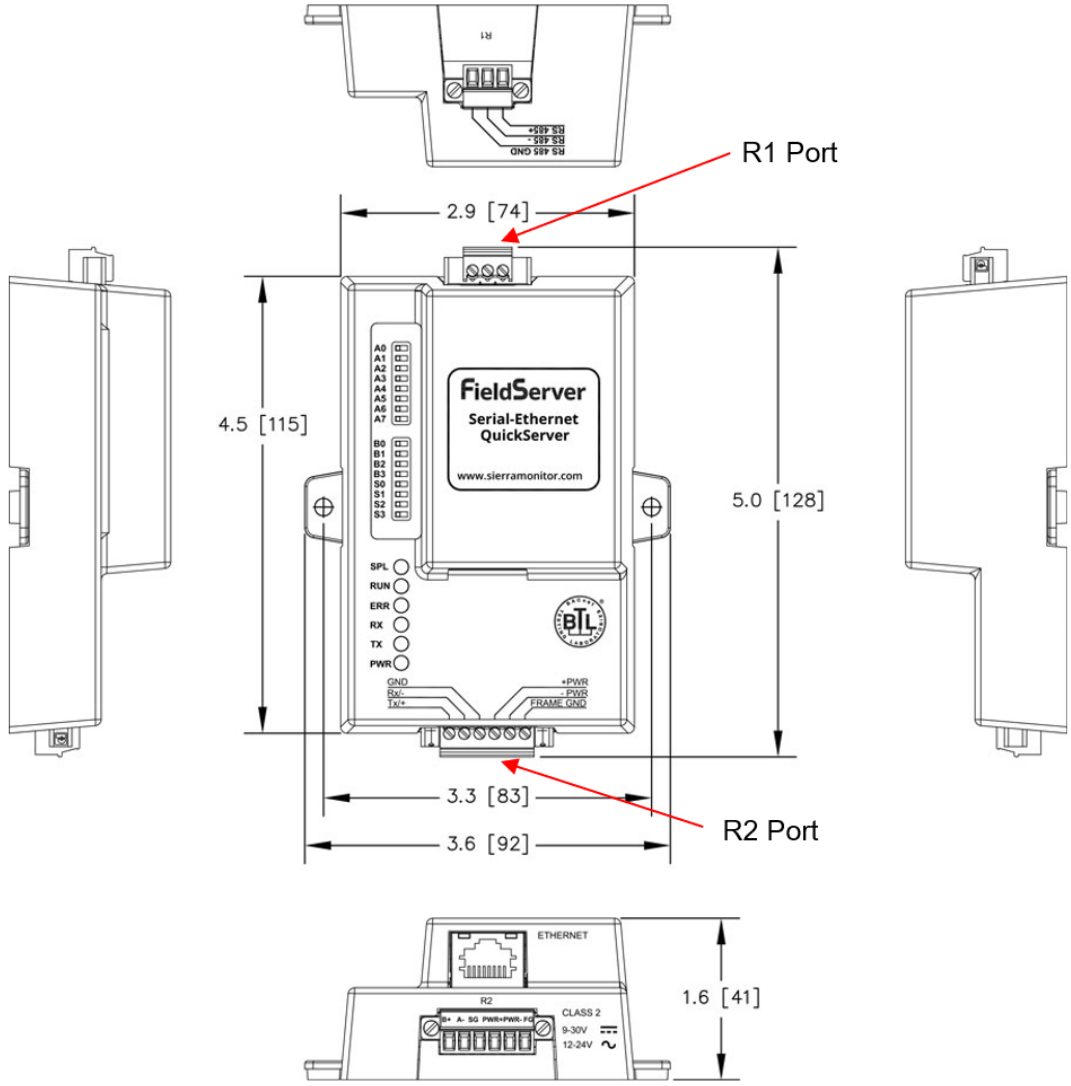
- DIN rail mounting bracket – Included in the accessory kit or ordered separately (part # FS-8915-35-QS).



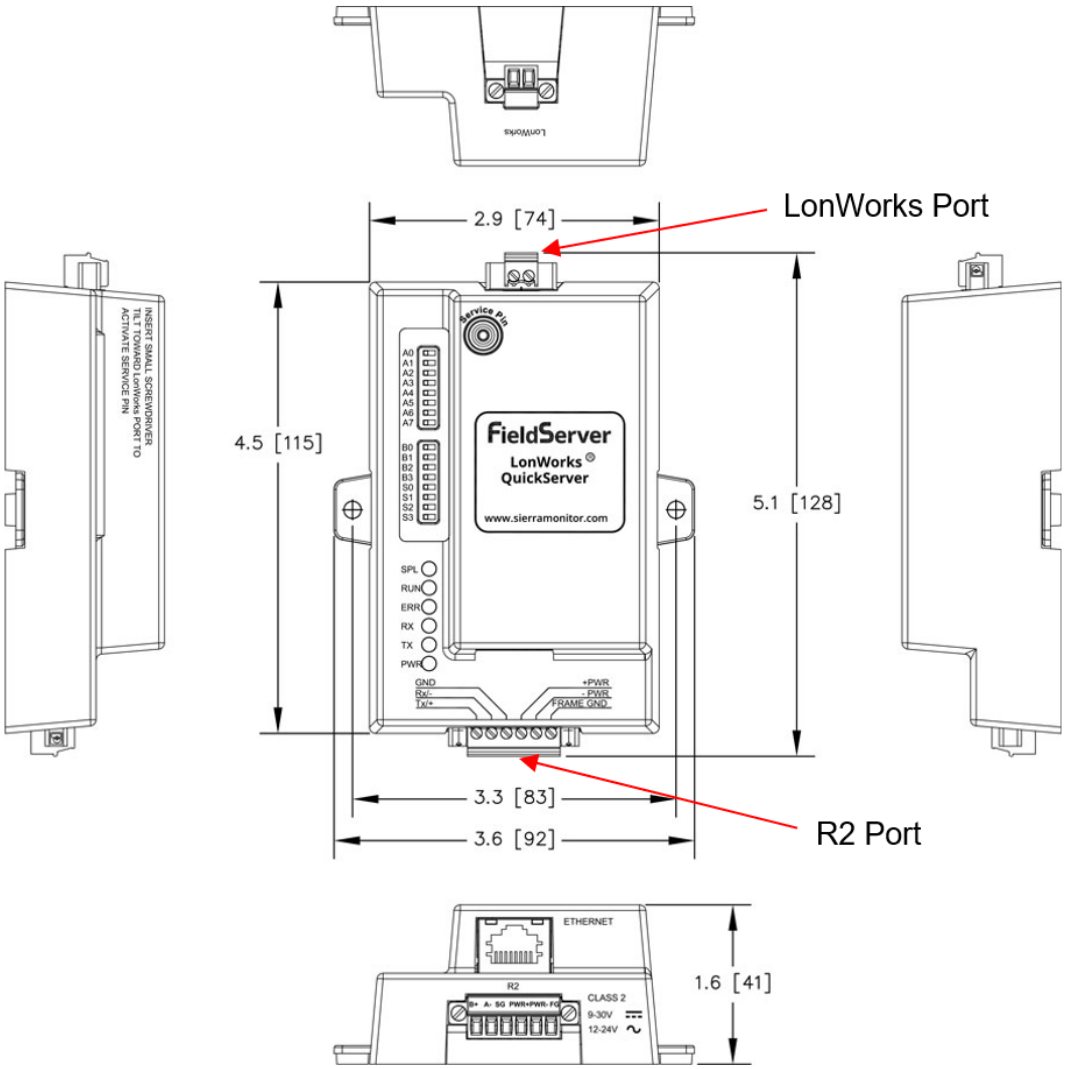
WARNING: Install only as instructed, failure to follow the installation guidelines or using screws without the DIN rail mounting bracket could result in permanent damage to the product. If the FieldServer is removed from the DIN rail, use the original screws to reattach. Only screws supplied by MSA Safety should be used in the holes found on the back of the unit when attaching the optional DIN Rail bracket. USE OF ANY OTHER SCREWS MAY DAMAGE THE UNIT.

2.2 Physical Dimensions

2.2.1 Dimension Drawing FS-QS-1XX0-F



2.2.2 Dimension Drawing FS-QS-1XX1-F



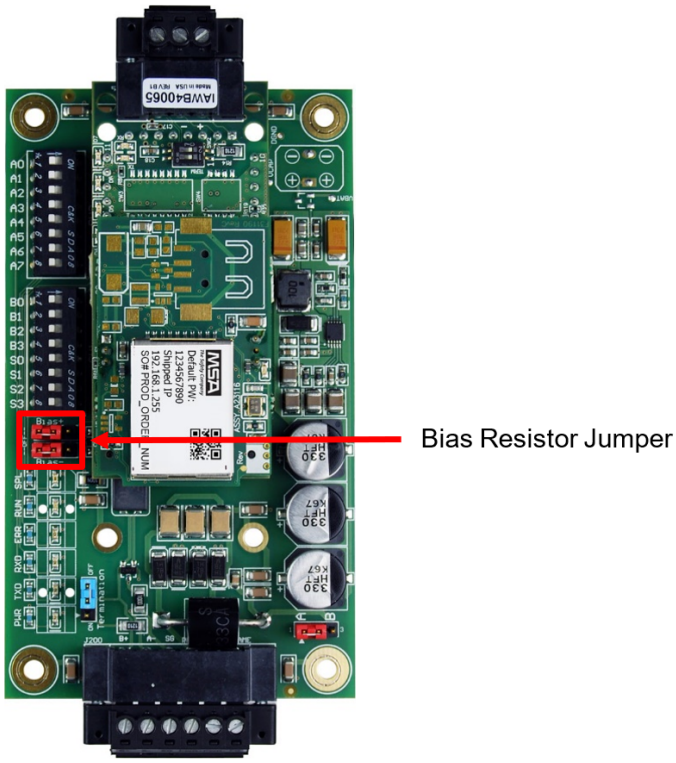
2.3 R2 Port Jumper Settings

Gently remove the QuickServer enclosure to access the jumpers on the unit.

2.3.1 RS-485 Port

NOTE: The following Sections only apply to QuickServer models: FS-QS-1011-F and FS-QS-1211-F.

Bias Resistors

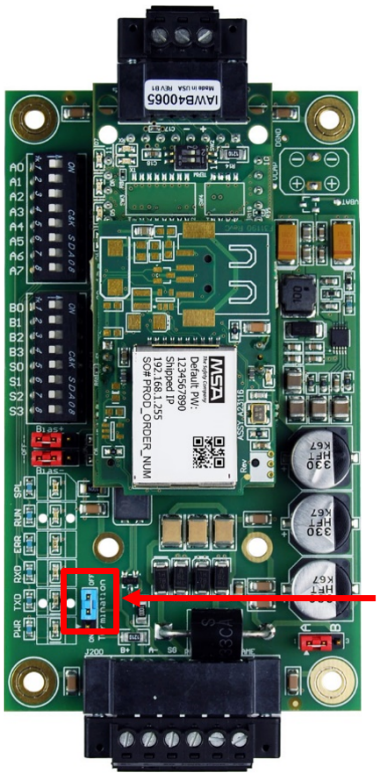


The QuickServer bias resistors are used to keep the RS-485 bus to a known state, when there is no transmission on the line (bus is idling), to help prevent false bits of data from being detected. The bias resistors typically pull one line high and the other low - far away from the decision point of the logic.

In the RS-485 carrier, the bias resistor is 510 ohms which is in line with the BACnet spec. It should only be enabled at one point on the bus (on the field port were there are very weak bias resistors of 100k). Since there are no jumpers, many FieldServers can be put on network without running into the bias resistor limit which is < 500 ohms.

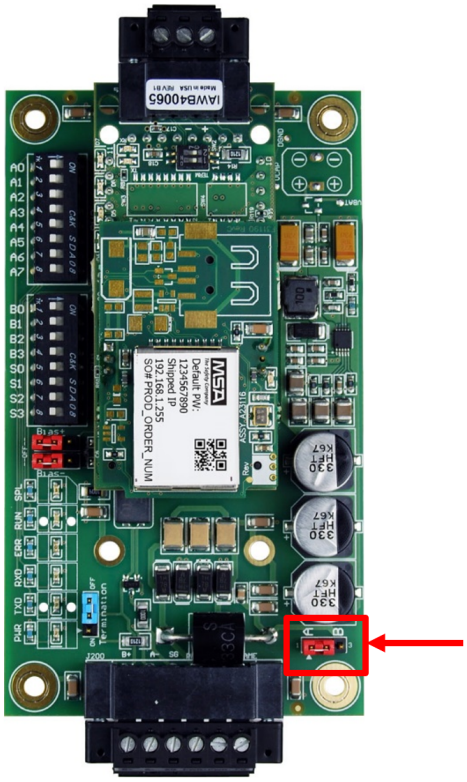
NOTE: See the Termination and Bias Resistance Enote for additional information.

Termination Resistor



Termination resistors are also used to reduce noise. These pull the two lines of an idle bus together. However, they would override the effect of any bias resistors, if connected.

Power Jumper Settings



The QuickServer Carrier Board power jumper is set to position A by default but can be changed to position B for other power supply requirements.

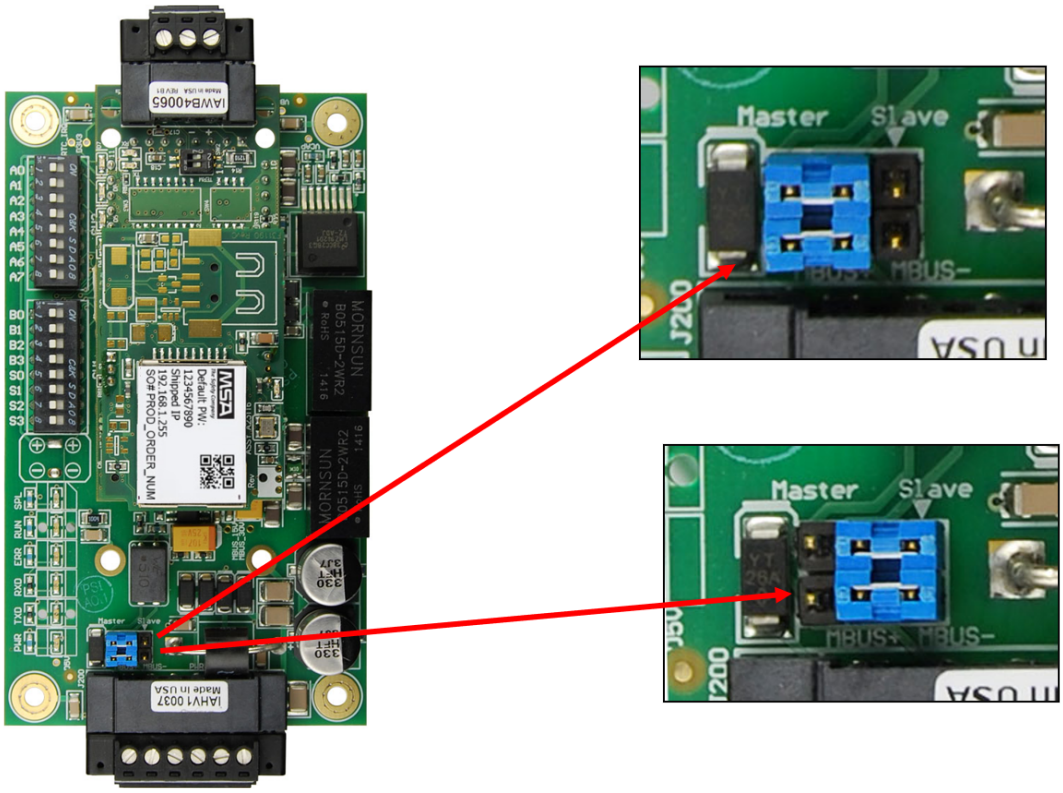
Position A: The Carrier makes use of a full-wave rectifying bridge. Can be used for 12-24 VAC input or 12 – 30 VDC input. At 12 VDC this becomes marginal.

Position B: The Carrier makes use of a half-wave rectifying bridge. Best position for grounded AC transformers and for using DC voltage down to 12 VDC.

2.3.2 M-Bus Port: Master/Slave Jumper

NOTE: The following only applies to models: FS-QS-1A50-F, FS-QS-1A51-F, FS-QS-1B51-F, FS-QS-1B51-F, FS-QS-1C51-F and FS-QS-1C51-F.

The Master/Slave jumper is used to set the M-Bus hardware as a Master or Slave device (indicated by the labels on the board).

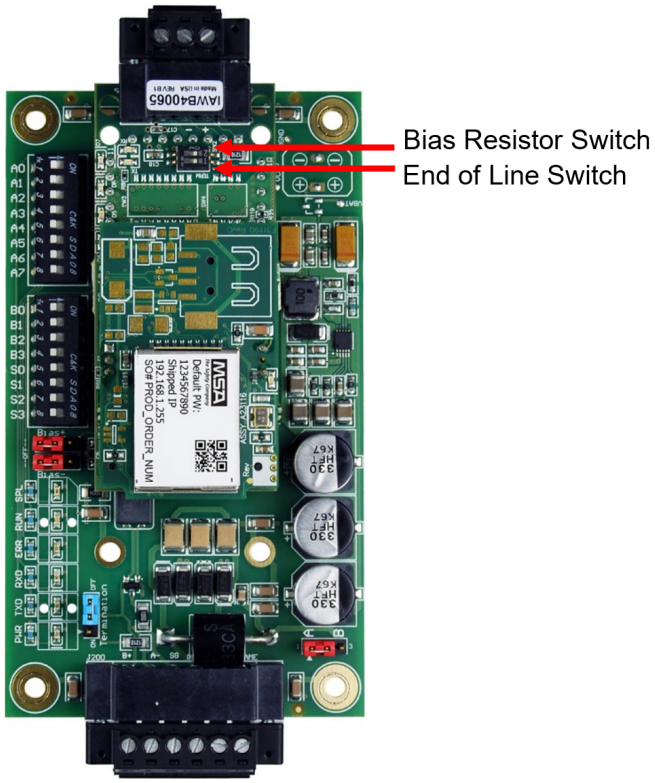


2.4 R1 Port Small DIP Switches

Gently remove the FieldServer enclosure to access the small DIP switches for the R1 Port.

2.4.1 RS-485 Port

NOTE: The following only applies to QuickServer models FS-QS-1XX0-F or all non-LonWorks models.



- If more than one RS-485 device is connected to the network, then the field bias resistor switch needs to be enabled to ensure proper communication. **See image abovefor the orientation of switch positions referenced below.**
  - The default factory setting is OFF (switch position = right side)
  - To enable biasing, turn the bias switch ON (switch position = left side)

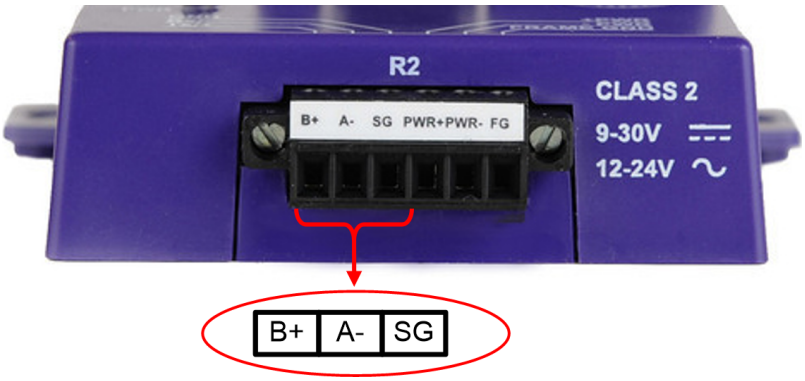
NOTE: Biasing only needs to be enabled on one device. The QuickServer has 510-ohm resistors that are used to set the biasing.

- If the FieldServer is the last device on the trunk, then the end of line (EOL) termination switch needs to be enabled. **See image above for the orientation of switch positions referenced below.**
  - The default factory setting is OFF (switch position = right side)
  - To enable the EOL termination, turn the EOL switch ON (switch position = left side)

3 Installing the QuickServer

3.1 RS-485

3.1.1 RS-485 Connection R2 Port



Connect to the 3 pins on the left-hand-side of the 6-pin connector as shown.

The following Baud Rates are supported on the R2 Port:

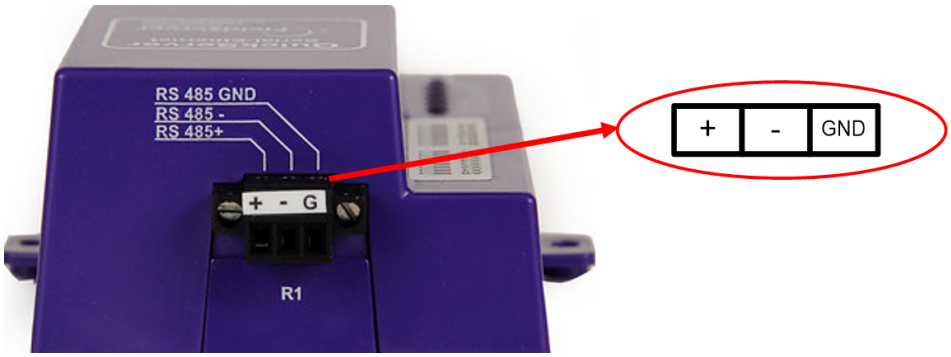
4800, 9600, 19200, 38400, 57600, 115200

For details on other types of connection ports, refer to **Section** **9 Additional Model Connection Ports**.

3.1.2 RS-485 Connection R1 Port

NOTE: The following only applies to non-LonWorks QuickServers with an RS-485 R1 port.

Connect to the 3-pin connector as shown.



The following Baud Rates are supported on the R1 Port:

110, 300, 600, 1200, 2400, 4800, 9600, 19200, 20833, 28800, 38400, 57600, 76800, 115200

3.2 QuickServer LonWorks (FS-QS-1XX1-F)

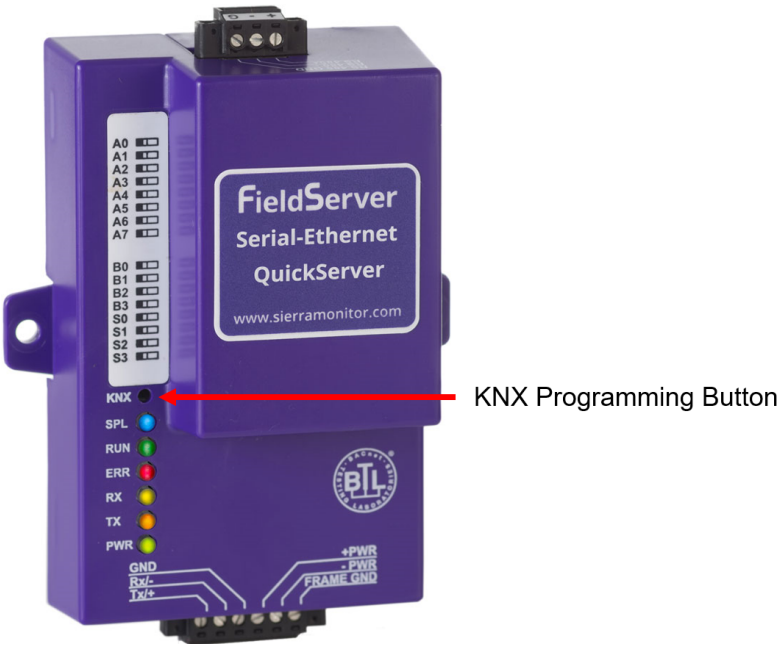
Connect the QuickServer to the LonWorks terminal using a twisted pair non-shielded cable.



To commission the QuickServer LonWorks port, insert a small screwdriver in the commissioning hole on the face of the QuickServer's enclosure to access the Service Pin. See the instructions on the QuickServer as to which way to toggle the screwdriver during commissioning.

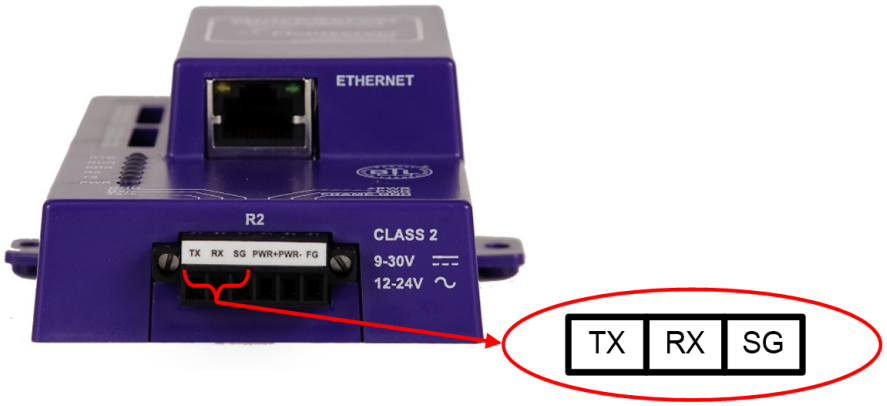
3.3 QuickServer KNX (FS-QS-124X-F)

Connect the QuickServer to the KNX bus using the standard KNX twisted pair cable.



To commission the QuickServer as a KNX device in ETS Software, insert a small pin into the KNX commissioning hole on the face of the QuickServer to access the button.

3.4 RS-232 Connection R2 Port (Only Available on FS-QS-122X-F Models)



Refer to **Section 9 Additional Model Connection Ports** for further hardware connection options.

The following Baud Rates are supported on the R2 Port:

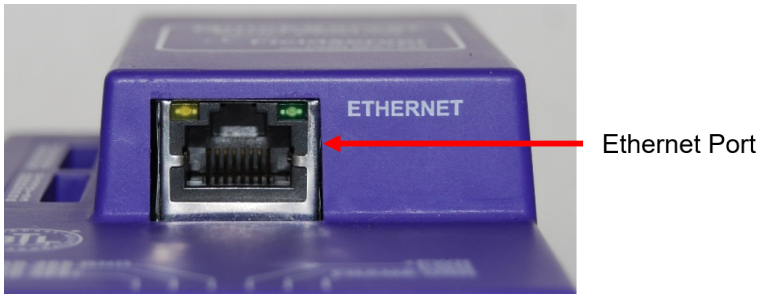
4800, 9600, 19200, 38400, 57600, 115200

4 Operation

4.1 Power Up the Device

Apply power to the device. Ensure that the power supply used complies with the specifications provided. Ensure that the cable is grounded using the “Frame GND” terminal. The QuickServer is factory set for 12-30VDC or 12-24VAC.

4.2 Connect the PC to the QuickServer Over the Ethernet Port



- Connect an Ethernet cable between the PC and QuickServer or connect the QuickServer and the PC to the switch using a straight Cat-5 cable.
- The Default IP Address of the QuickServer is **192.168.2.101**, Subnet Mask is **255.255.255.0**.

4.3 Access QuickServer Using a Web Browser

- Open a web browser and connect to the QuickServer’s default IP Address. The default IP Address of the QuickServer is **192.168.2.101**, Subnet Mask is **255.255.255.0**.
- If the PC and the QuickServer are on different IP networks, assign a static IP Address to the PC on the 192.168.2.X network.

NOTE: Check Section 10.4 Internet Browser Software Support for supported browsers.

5 Setup Web Server Security

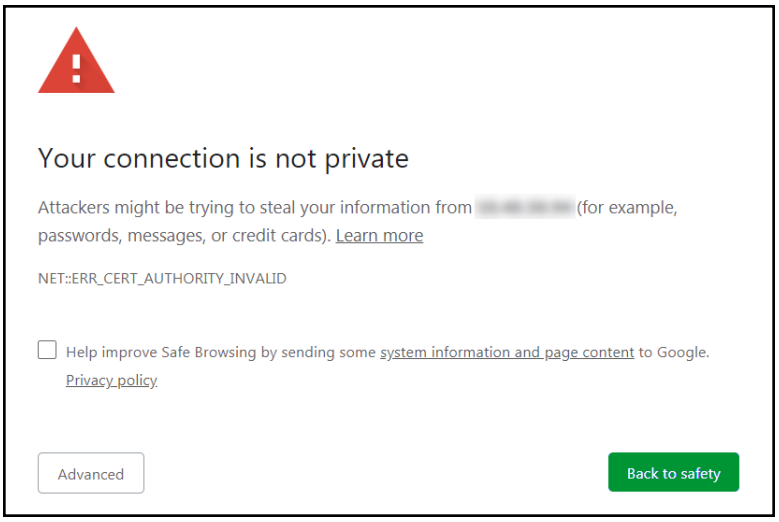
5.1 Login to the FieldServer

The first time the FieldServer GUI is opened in a browser, the IP Address for the gateway will appear as untrusted. This will cause the following pop-up windows to appear.

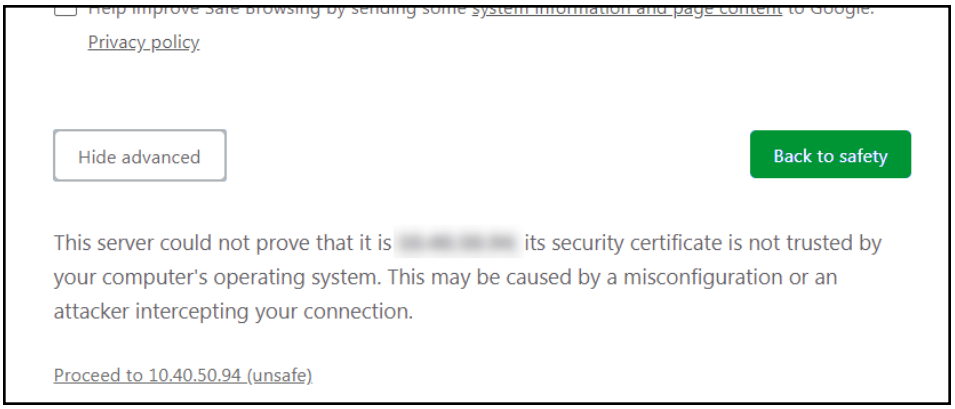
- When the Web Server Security Unconfigured window appears, read the text and choose whether to move forward with HTTPS or HTTP.



- When the warning that “Your connection is not private” appears, click the advanced button on the bottom left corner of the screen.

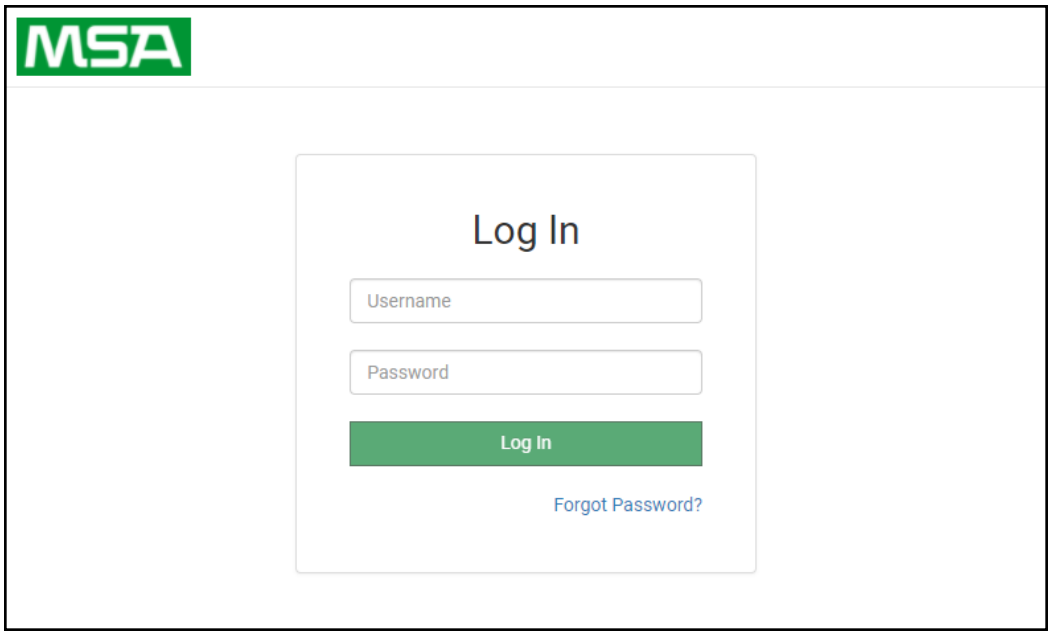


- Additional text will expand below the warning, click the underlined text to go to the IP Address. In the example below this text is "Proceed to <FieldServer IP> (unsafe)".



- When the login screen appears, put in the Username (default is "admin") and the Password (found on the label of the FieldServer).

NOTE: There is also a QR code in the top right corner of the FieldServer label that shows the default unique password when scanned.

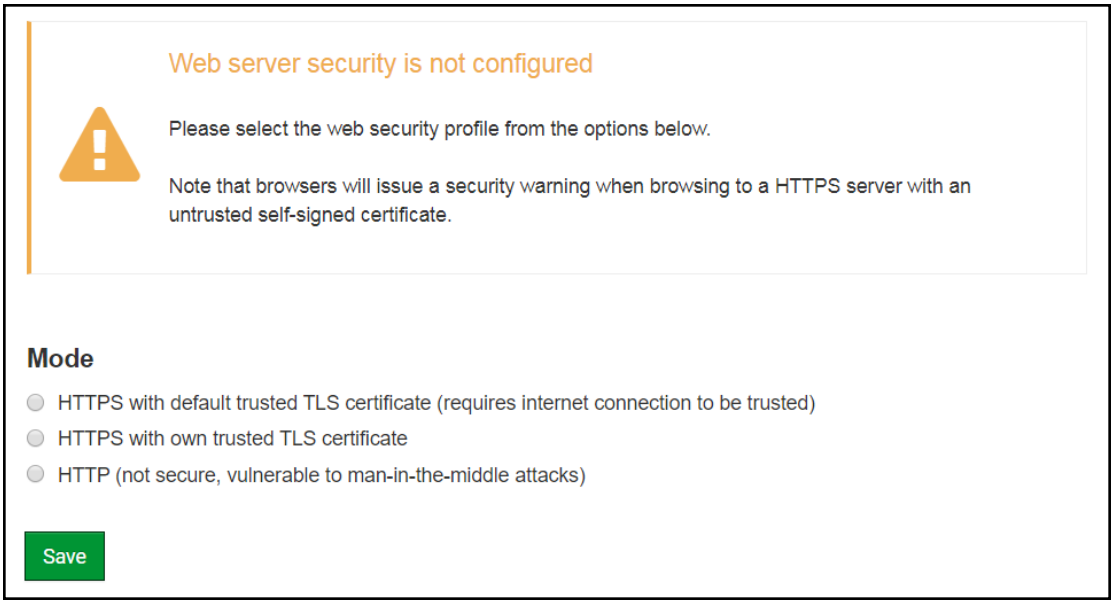


NOTE: A user has 5 attempts to login then there will be a 10-minute lockout. There is no timeout on the FieldServer to enter a password.

NOTE: To create individual user logins, go to Section 11.2 Change User Management Settings.

5.2 Select the Security Mode

On the first login to the FieldServer, the following screen will appear that allows the user to select which mode the FieldServer should use.



NOTE: Cookies are used for authentication.

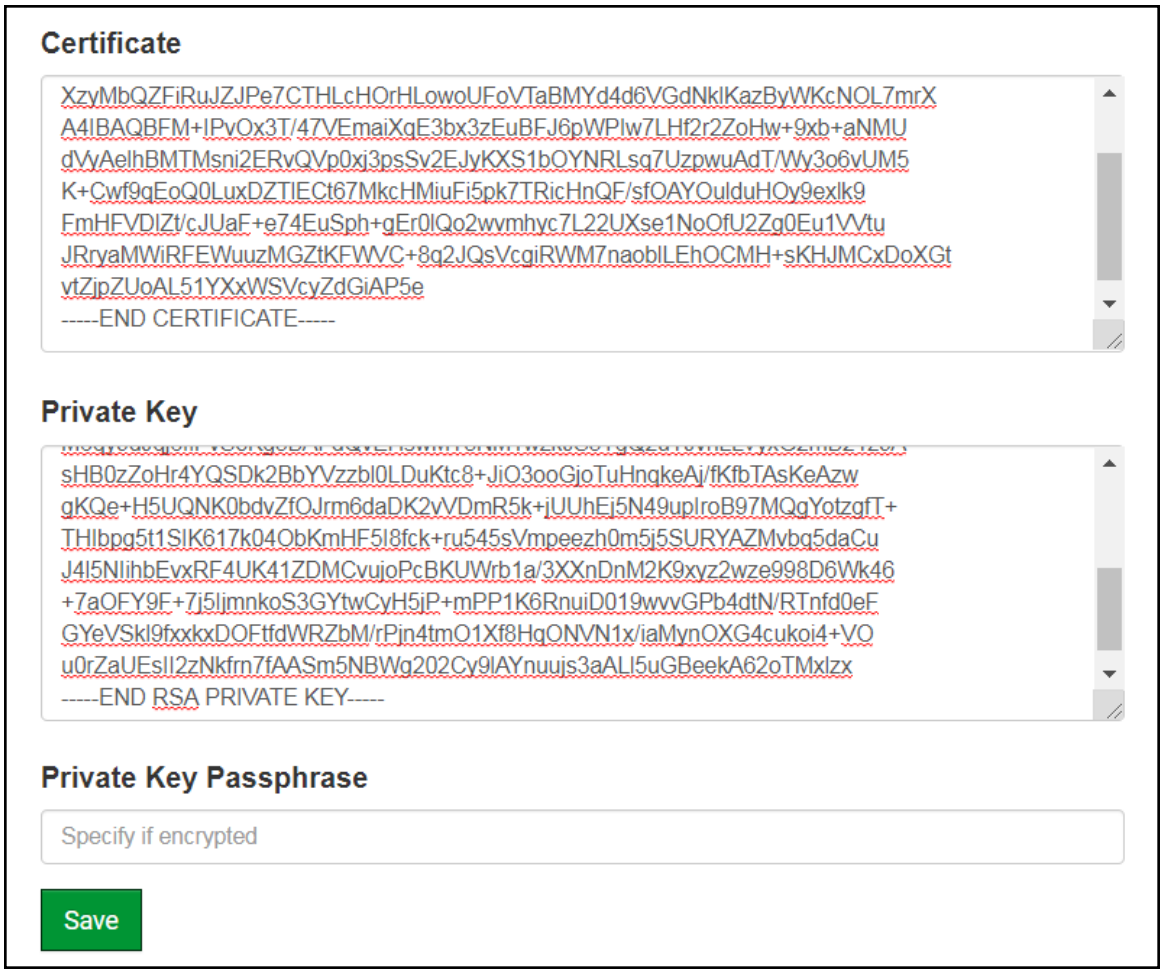
NOTE: To change the web server security mode after initial setup, go to Section 11.1 Change Web Server Security Settings After Initial Setup.

The sections that follow include instructions for assigning the different security modes.

5.2.1 HTTPS with Own Trusted TLS Certificate

This is the recommended selection and the most secure. **Please contact your IT department to find out if you can obtain a TLS certificate from your company before proceeding with the Own Trusted TLS Certificate option.**

- Once this option is selected, the Certificate, Private Key and Private Key Passphrase fields will appear under the mode selection.



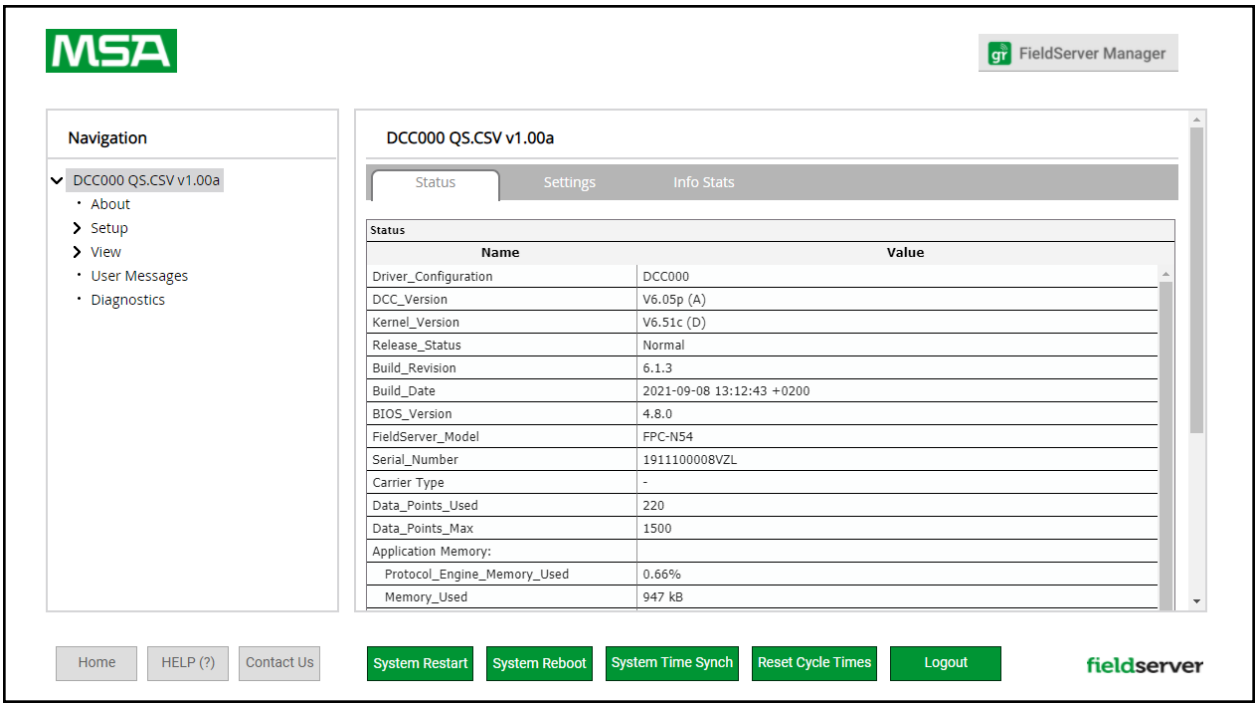
- Copy and paste the Certificate and Private Key text into their respective fields. If the Private Key is encrypted type in the associated Passphrase.
- Click Save.
- A “Redirecting” message will appear. After a short time, the FieldServer GUI will open.

5.2.2 HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption

- Select one of these options and click the Save button.
- A “Redirecting” message will appear. After a short time, the FieldServer GUI will open.

6 Setup Network

Once the web server setup is complete, the FS-GUI landing page will appear.



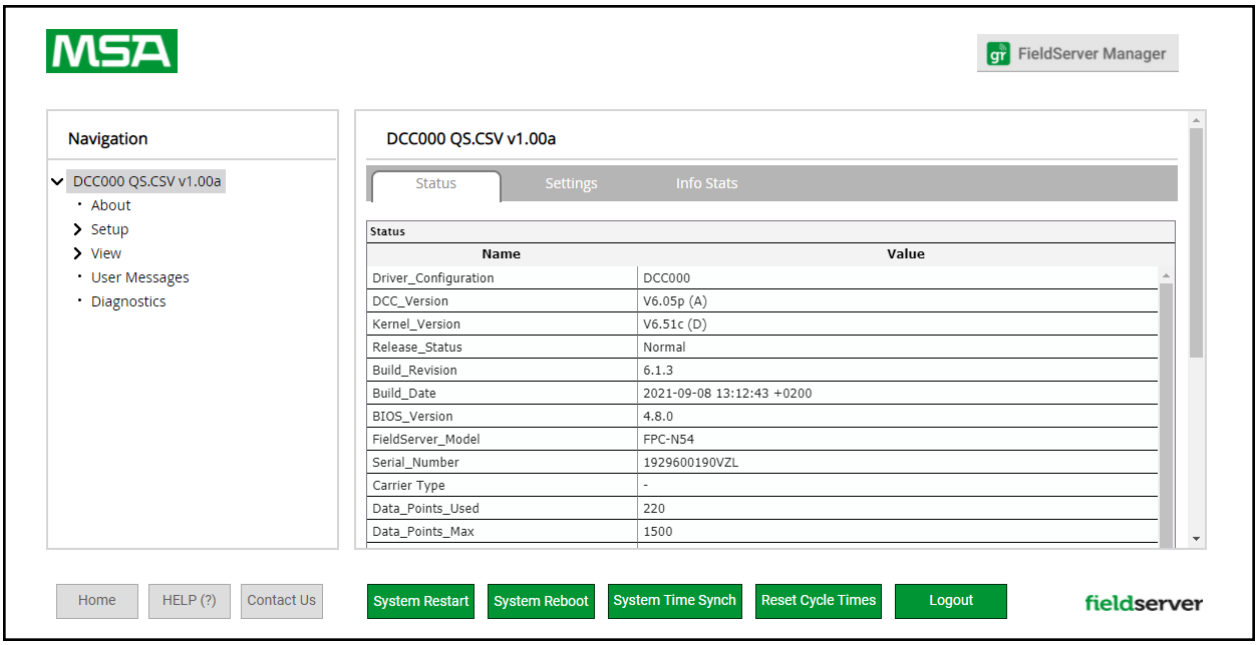
NOTE: The FieldServer Manager tab 

(see image above) allows users to connect to the Grid, MSA Safety's device cloud solution for IIoT. The FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the MSA Grid - FieldServer Manager Start-up Guide.

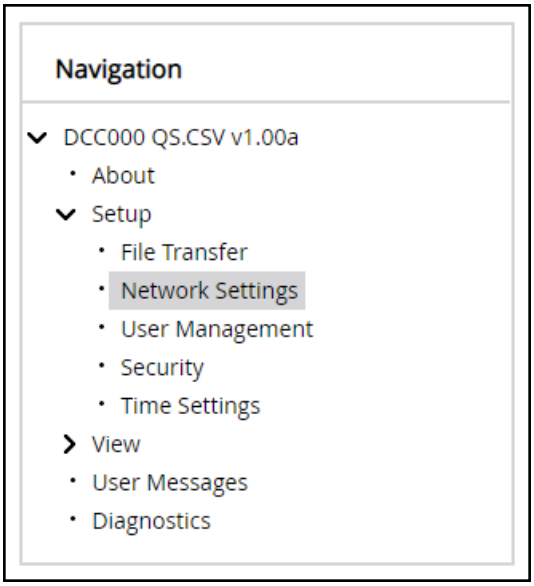
6.1 Using FS-GUI to Input Network Settings

To navigate from the FS-GUI page to the Network Settings page follow the below instructions:

- Find the Navigation tree across the left side of the screen.
- Click the arrow next to the FieldServer title/CN number to expand the tree.



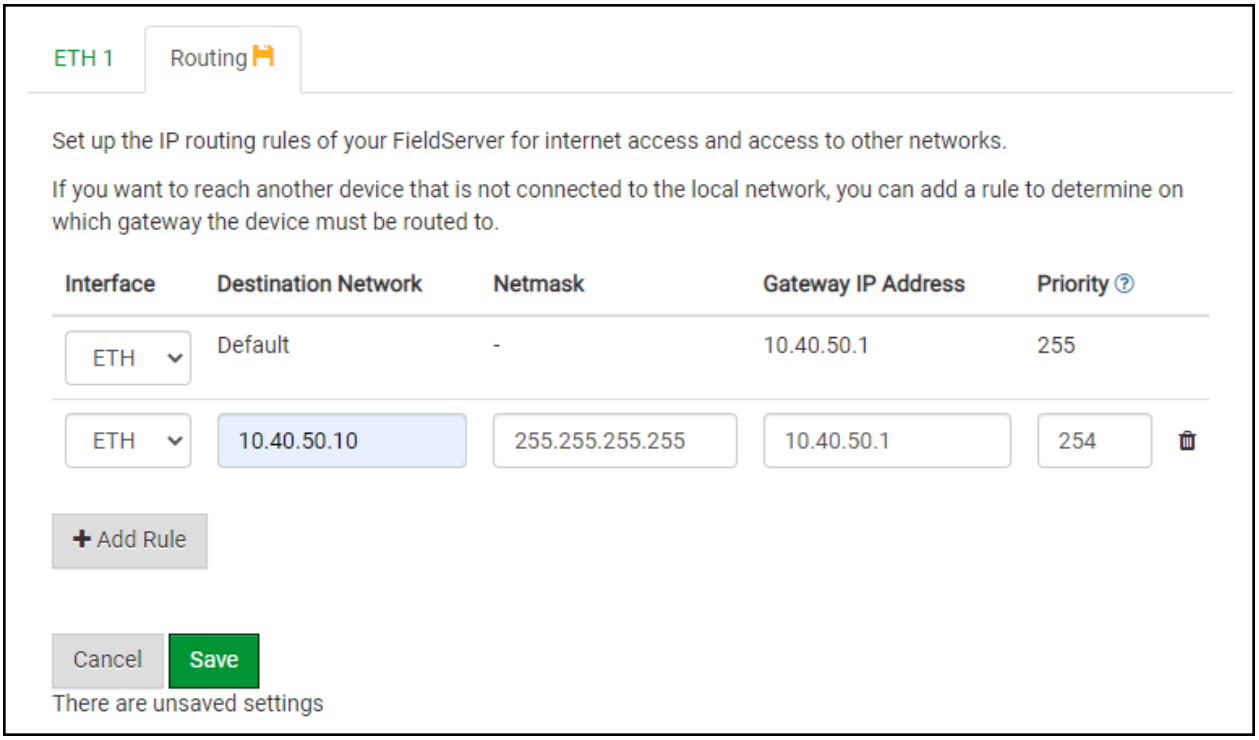
- Click on the arrow next to Setup to expand the tree.
- Click on Network Settings.



6.2 Routing Settings

The Routing settings make it possible to set up the IP routing rules for the FieldServer's internet and network connections.

- Click the Add Rule button to add a new row and set a new Destination Network, Netmask and Gateway IP Address as needed.
- Set the Priority for each connection (1-255 with 1 as the highest priority and 255 as the lowest).
- Click the Save button to activate the new settings.



6.3 Ethernet 1 Network Settings

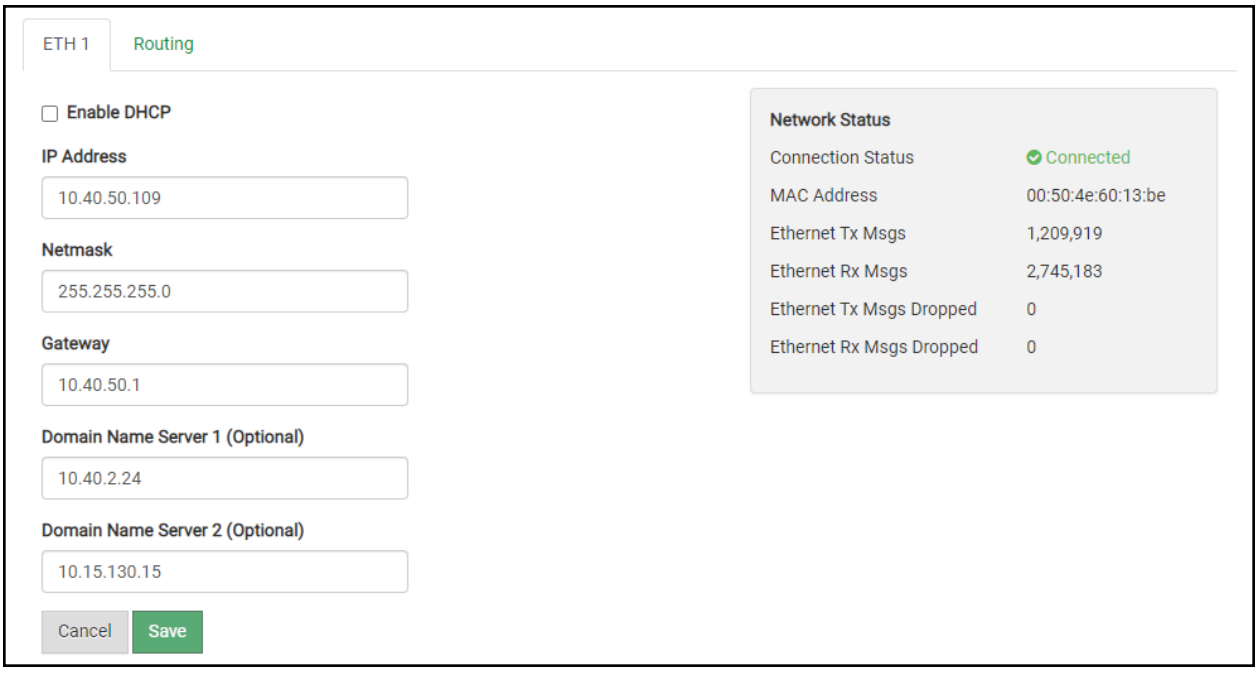
To change the FieldServer IP Settings, follow these instructions:

- Enable DHCP to automatically assign IP Settings or modify the IP Settings manually as needed, via these fields: IP Address, Netmask, Default Gateway, and Domain Name Server1/2.

NOTE: If the FieldServer is connected to a router, the IP Gateway of the FieldServer should be set to the same IP Address of the router.

- Click Save to record and activate the new IP Address.
- Connect the FieldServer to the local network or router.

NOTE: The browser needs to be updated to the new IP Address of the FieldServer before the settings will be accessible again.



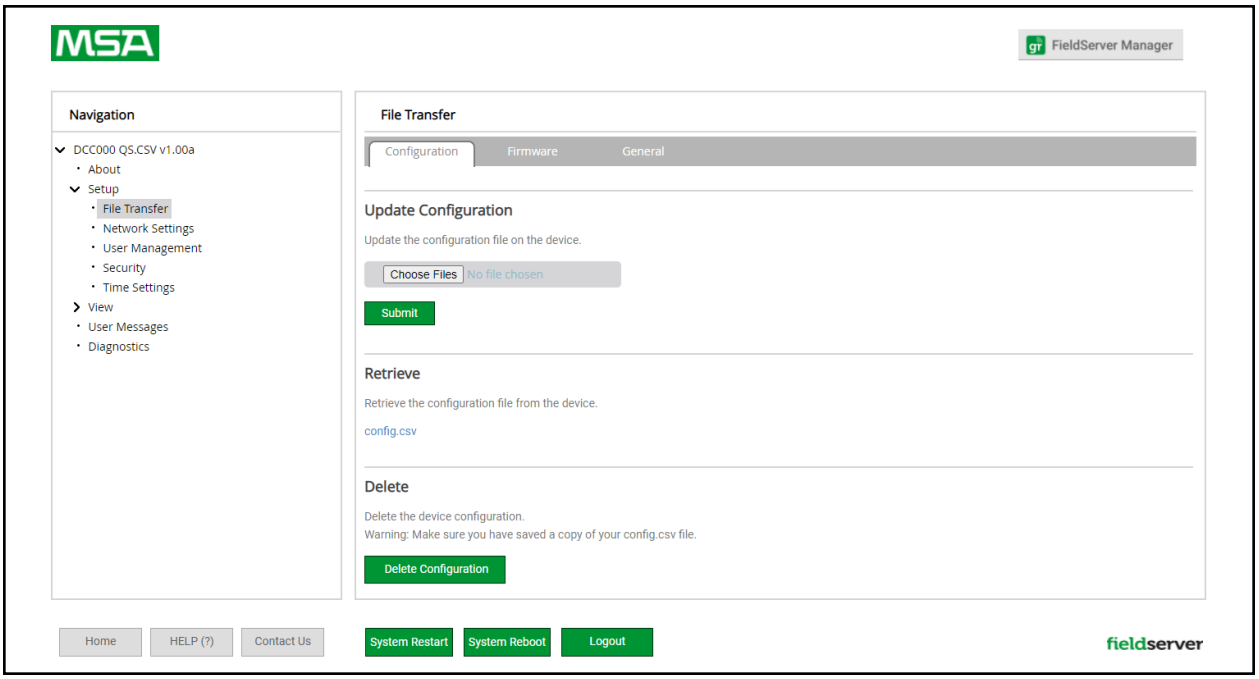
7 Configuring the QuickServer

7.1 Retrieve the Sample Configuration File

The configuration of the QuickServer is provided to the QuickServer's operating system via a comma-delimited file called "CONFIG.CSV".

If a custom configuration was ordered, the QuickServer will be programmed with the relevant device registers in the Config.csv file for the initial start-up. If not, the product is shipped with a sample config.csv that shows an example of the drivers ordered.

- In the main menu of the FS-GUI screen, go to "Setup", then "File Transfer", and finally "Retrieve".
- Click on "config.csv", and open or save the file.



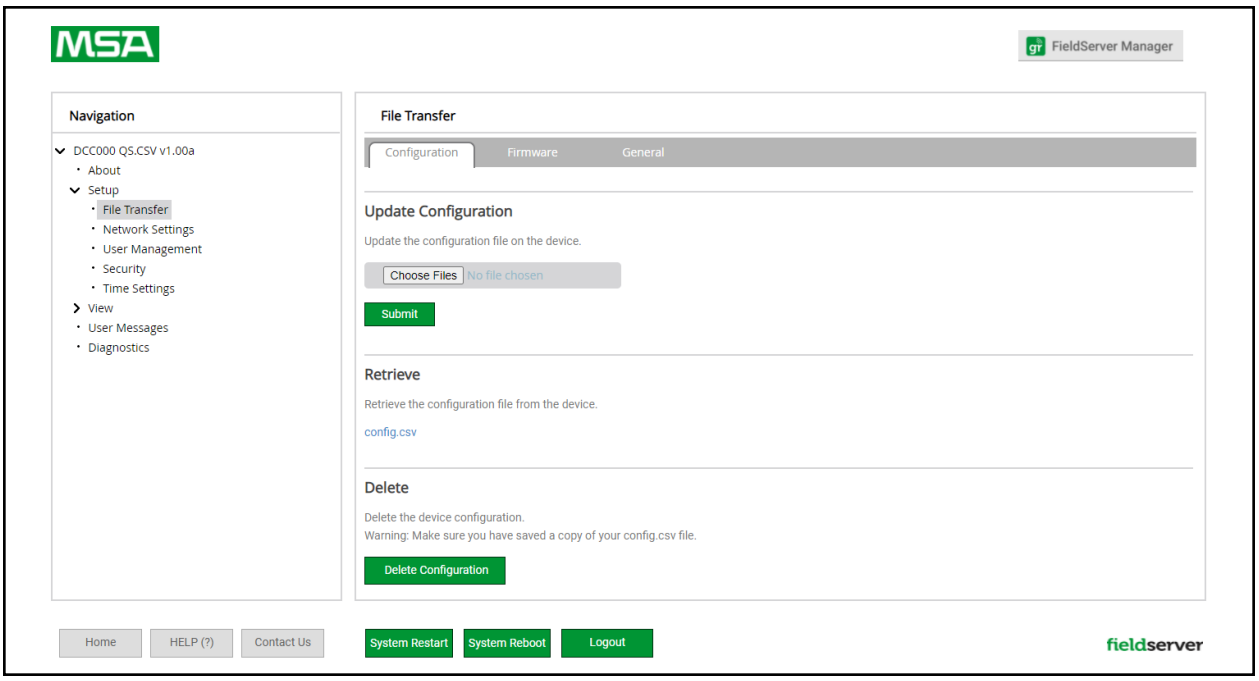
7.2 Change the Configuration File to Meet the Application

Refer to the FieldServer Configuration Manual in conjunction with the Driver supplements for information on configuring the QuickServer.

7.3 Load the Updated Configuration File

7.3.1 Using the FS-GUI to Load a Configuration File

- In the main menu of the FS-GUI screen, click “Setup”, then “File Transfer” and finally “Update”.
- Browse and select the .csv file, open, then click “Submit”.



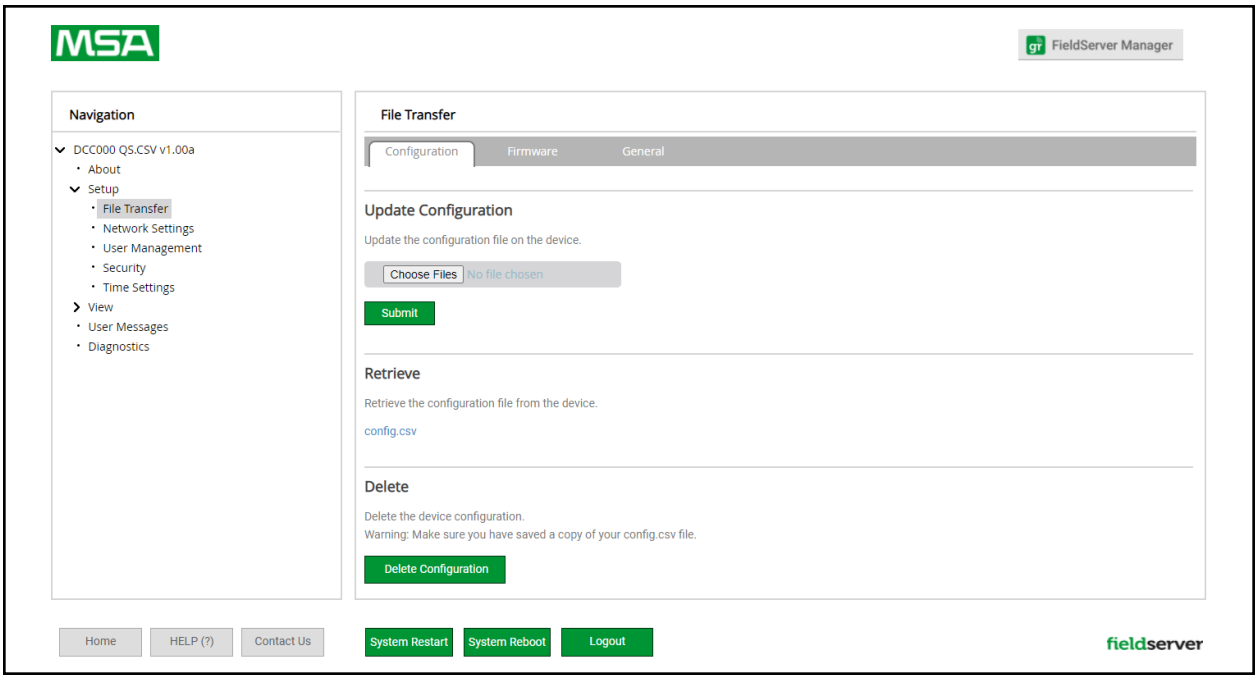
- Once download is complete, a message bar will appear confirming that the configuration was updated successfully.
- Click the System Restart Button to put the new file into operation.

NOTE: It is possible to do multiple downloads to the QuickServer before resetting it.

7.3.2 Retrieve the Configuration File for Modification or Backup

To get a copy of the configuration file for modifying or backing up a configuration on a local computer, do the following:

- In the main menu of the FS-GUI screen, click “Setup”, then “File Transfer”.

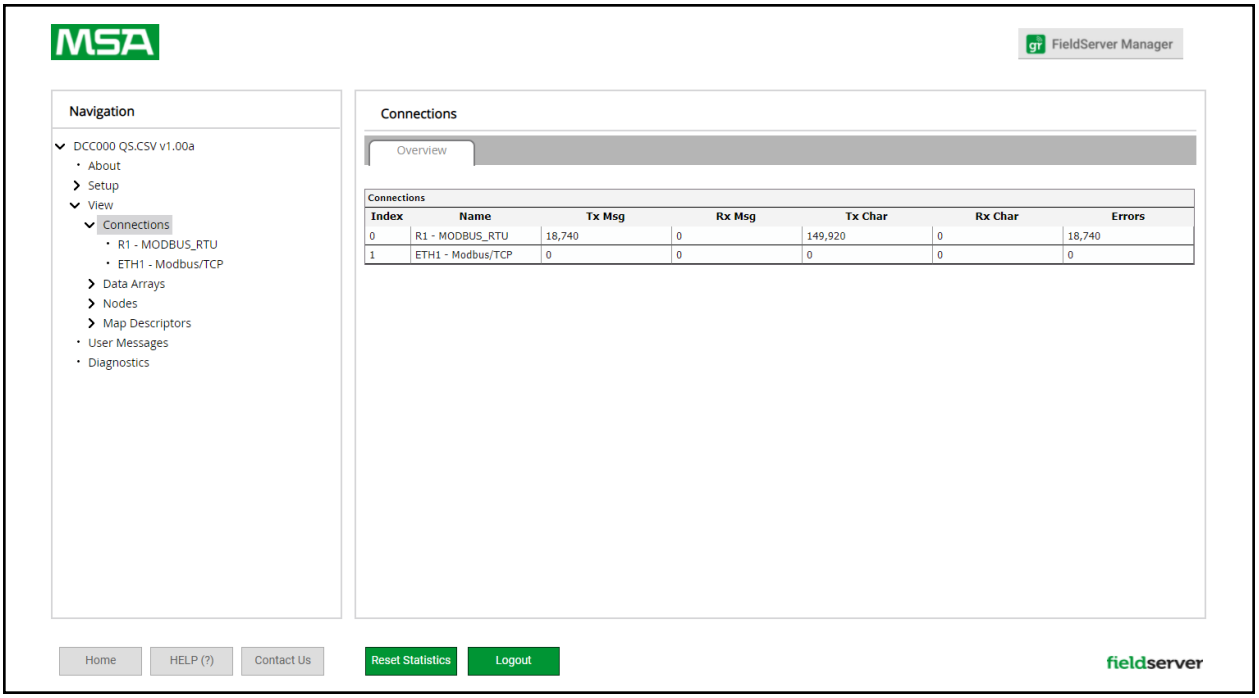


- Click the “config.csv” link under the “Retrieve” heading in the middle section of the screen.
  - The file will automatically download to the web browser’s default download location.
- Edit or store the file as desired.

NOTE: Before using any backup configuration file to reset the configuration settings, check that the backup file is not an old version.

7.4 Test and Commission the QuickServer

- Connect the QuickServer to the third party device(s), and test the application.
- From the landing page of the FS-GUI click on “View” in the navigation tree, then “Connections” to see the number of messages on each protocol.



NOTE: For troubleshooting assistance refer to Section 10 Troubleshooting, or any of the troubleshooting appendices in the related driver supplements and configuration manual. MSA Safety also offers a technical support on the MSA Safety website, which contains a significant number of resources and documentation that may be of assistance.

7.4.1 Accessing the FieldServer Manager

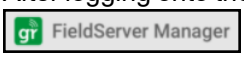
NOTE: The FieldServer Manager tab 

(see image above) allows users to connect to the Grid, MSA Safety’s device cloud solution for IIoT. The FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the MSA Grid - FieldServer Manager Start-up Guide.

8 MSA Grid - FieldSever Manager Setup

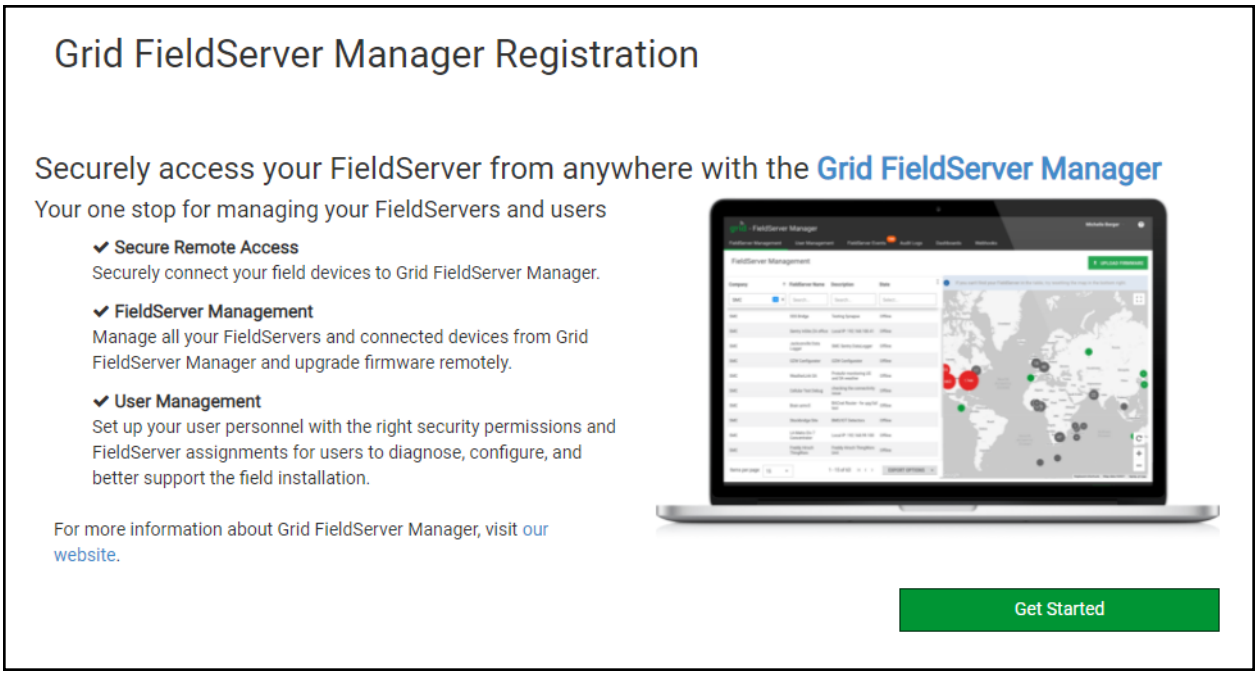
The MSA Grid is MSA Safety's device cloud solution for IIoT. Integration with the MSA Grid - FieldServer Manager enables the a secure remote connection to field devices through a FieldServer and hosts local applications for device configuration, management, as well as maintenance. For more information about the FieldServer Manager, refer to the MSA Grid - FieldServer Manager Start-up Guide.

8.1 Registration Process

- After logging onto the QuickServer, go to the FS-GUI webpage and click the FieldServer Manager button 

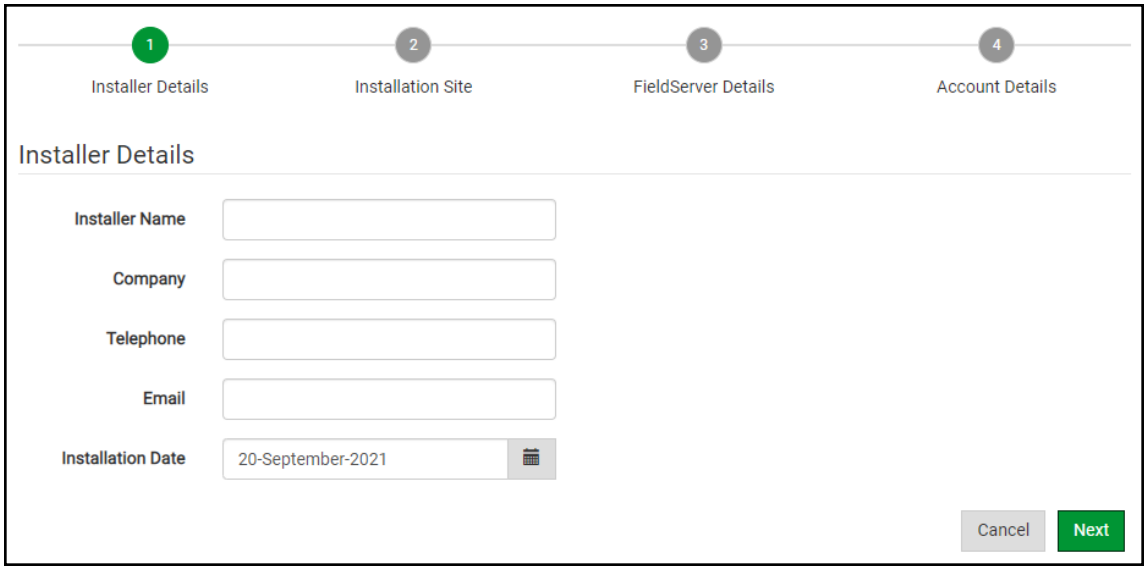
in the top right corner of the page.

NOTE: If a warning message appears instead, go to Section 11.7 FieldServer Manager Connection Warning Message to resolve the connection issue.

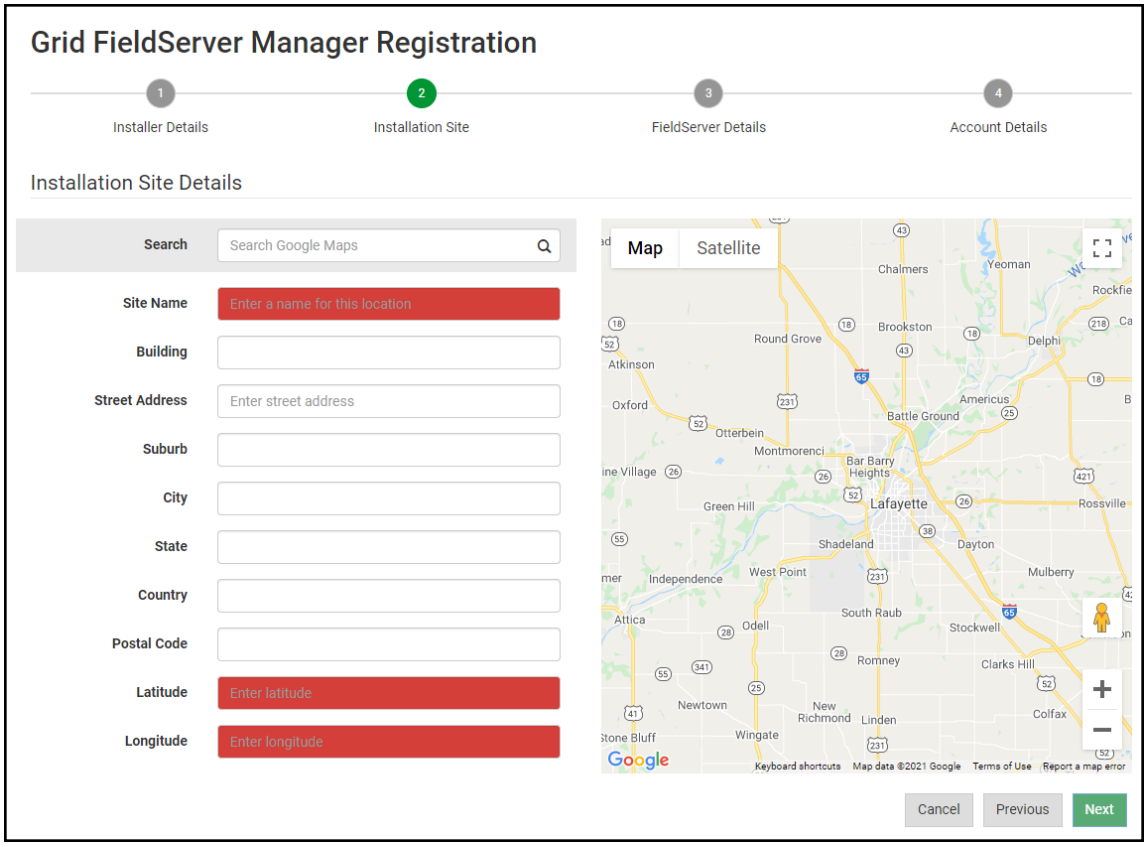


- Click Get Started to view the FieldServer Manager registration page.

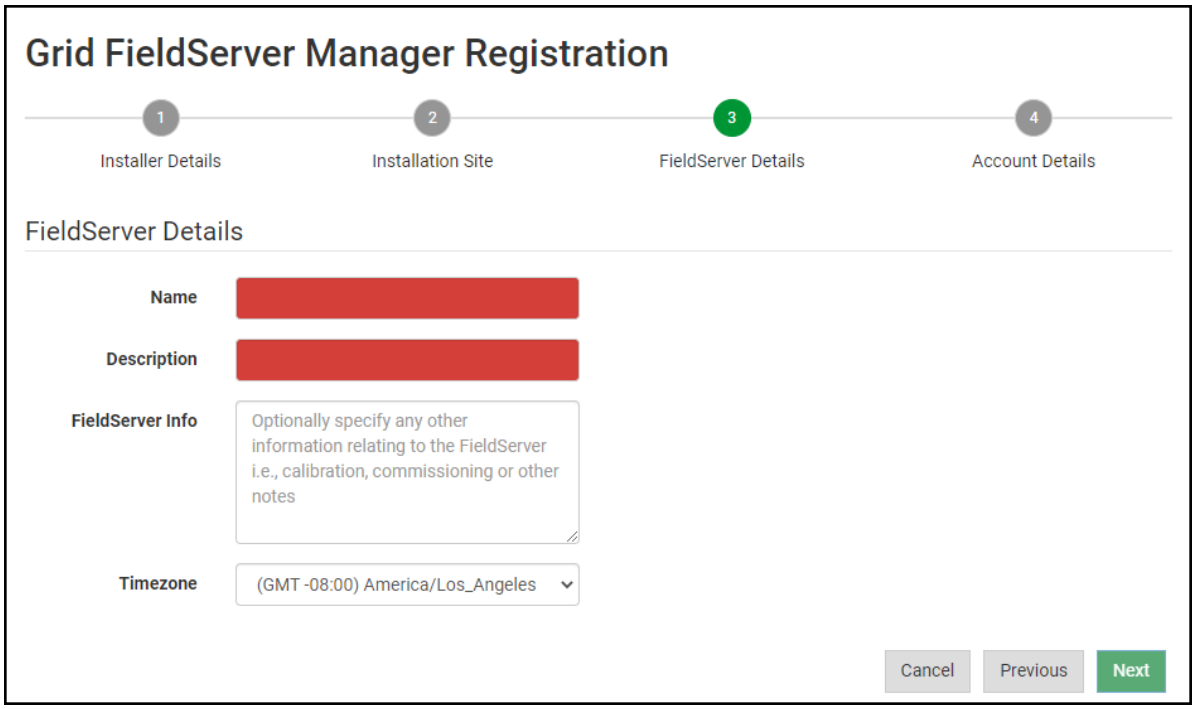
- To register, fill in the user details, site details, gateway details and account credentials.
  - Enter user details and click Next



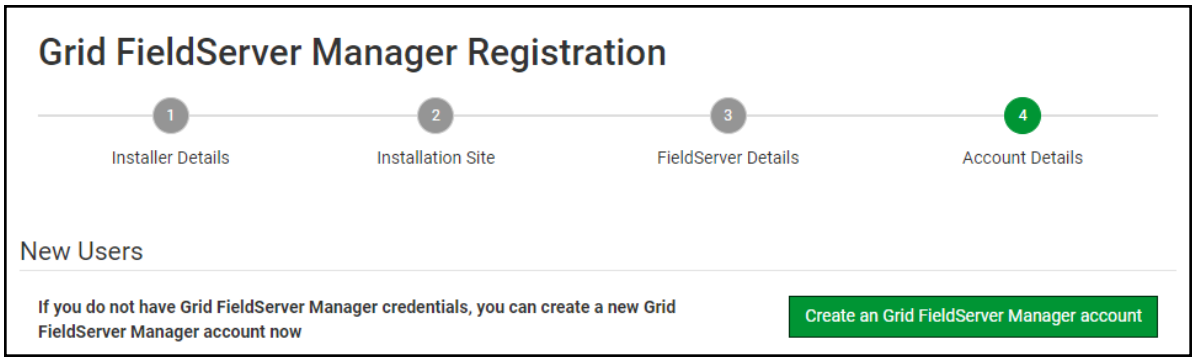
  - Enter the site details by entering the physical address fields or the latitude and longitude then click Next



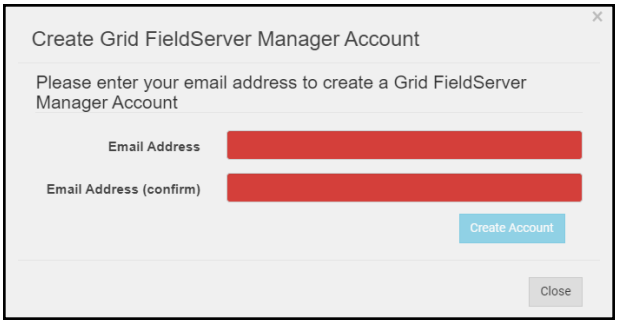
- Enter Name and Description (required) then click Next



- Click the “Create an Grid FieldServer Manager account” button



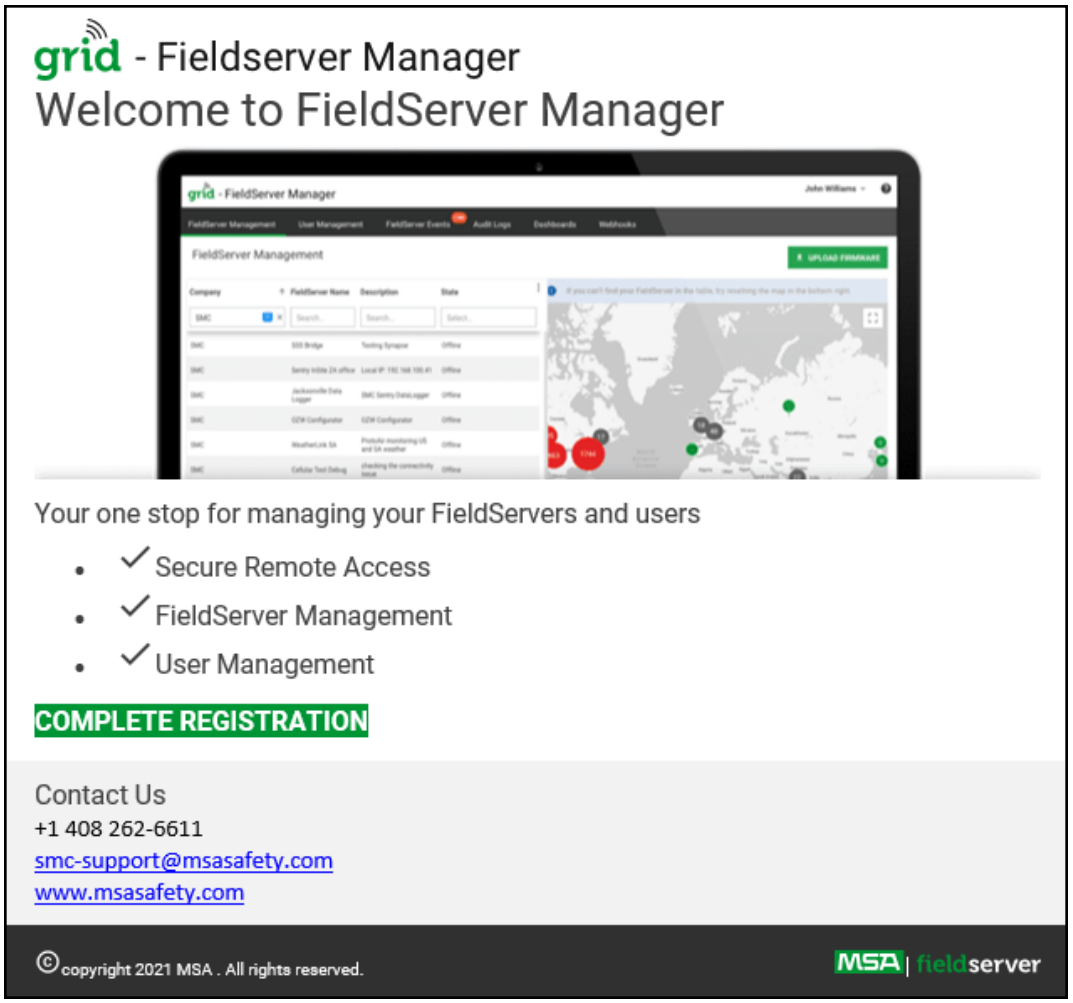
- Enter a valid email and click the Create Account button to send a “Welcome to the MSA Grid” invite to the email address entered



8.2 User Setup

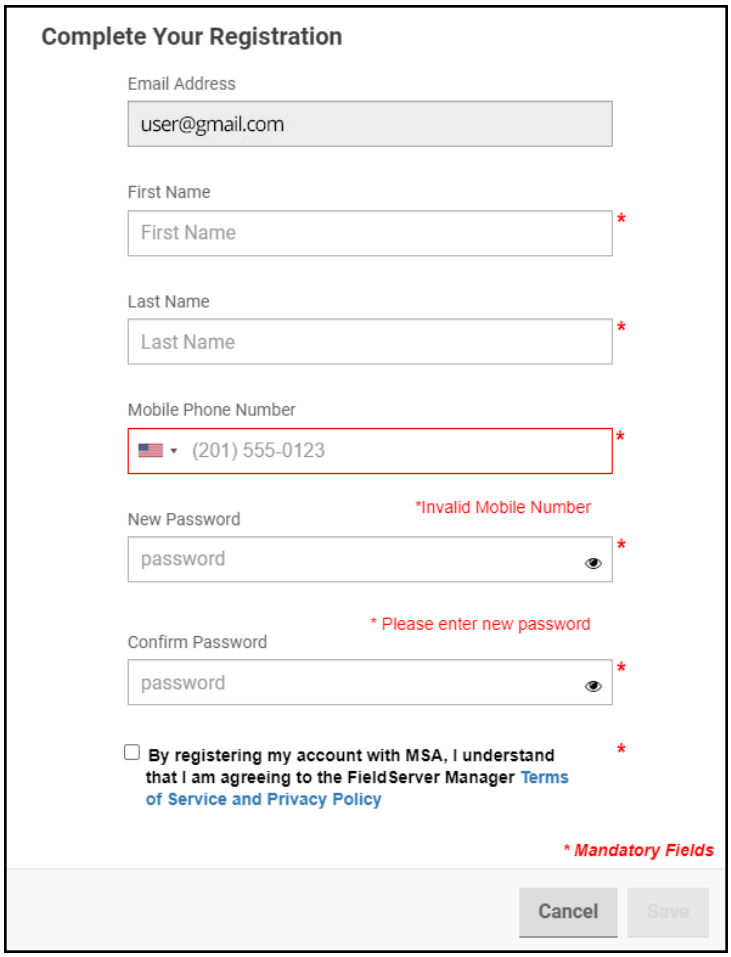
Before the gateway can be connected to the FieldServer Manager, a user account must be created. Request an invitation to the FieldServer Manager from the manufacturer's support team. Once an invitation has been requested (see **Section 8.1 Registration Process**), follow the instructions below to set up login details:

- The "Welcome to the MSA Grid - FieldServer Manager" email will appear as shown below.



NOTE: If no email was received, check the spam/junk folder for an email from notification@fieldpop.io. Contact the manufacturer's support team if no email is found.

- Click the “Complete Registration” button and fill in user details accordingly.



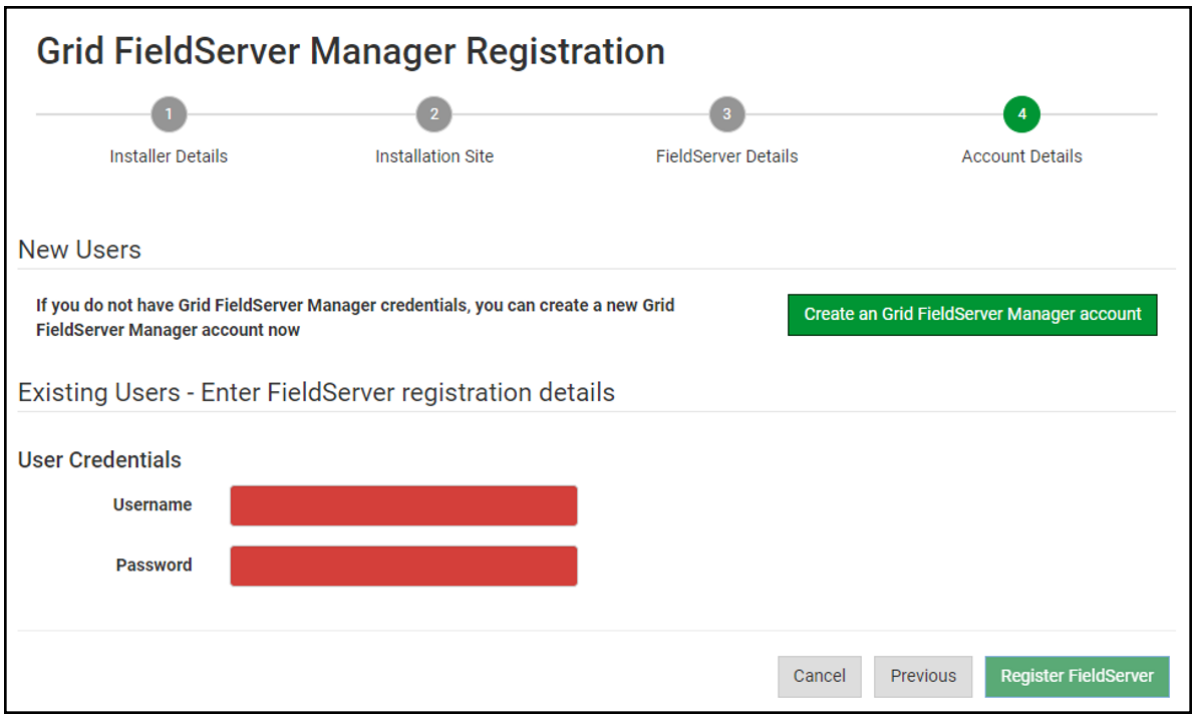
- Fill in the name, phone number, password fields and click the checkbox to agree to the privacy policy and terms of service.

NOTE: If access to data logs using RESTful API is needed, do not include “#” in the password.

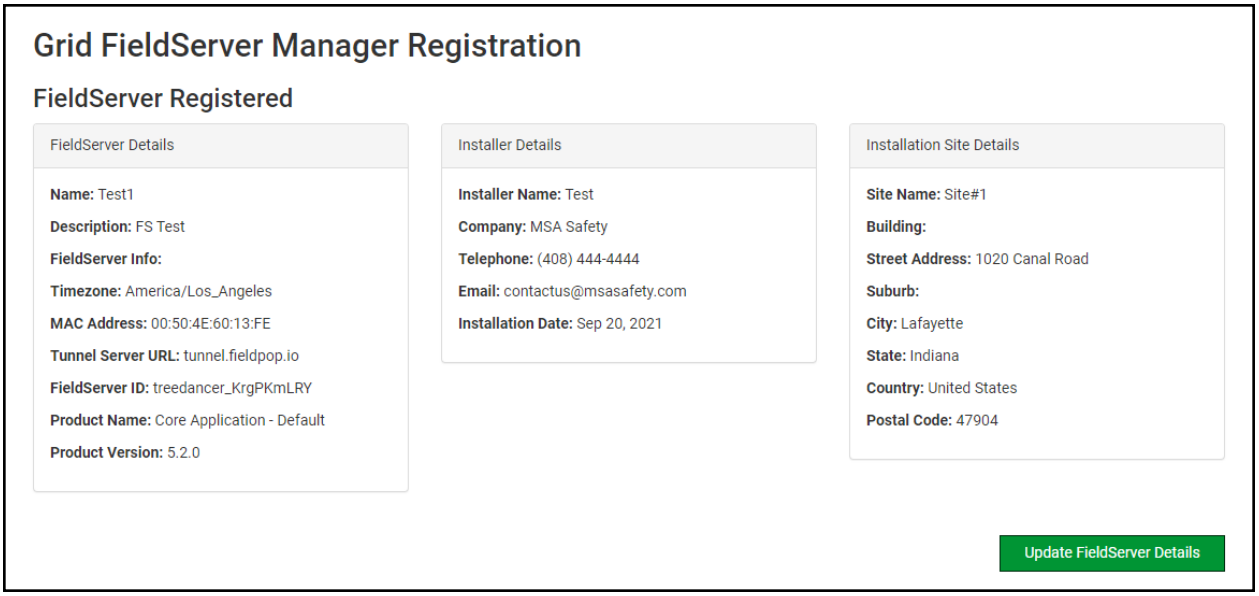
- Click “Save” to save the user details.
- Click “OK” when the Success message appears.
- Record the email account used and password for future use.

8.3 Finish Registering the FieldServer

- Enter the new Username and Password set up in **Section 8.2 User Setup**.



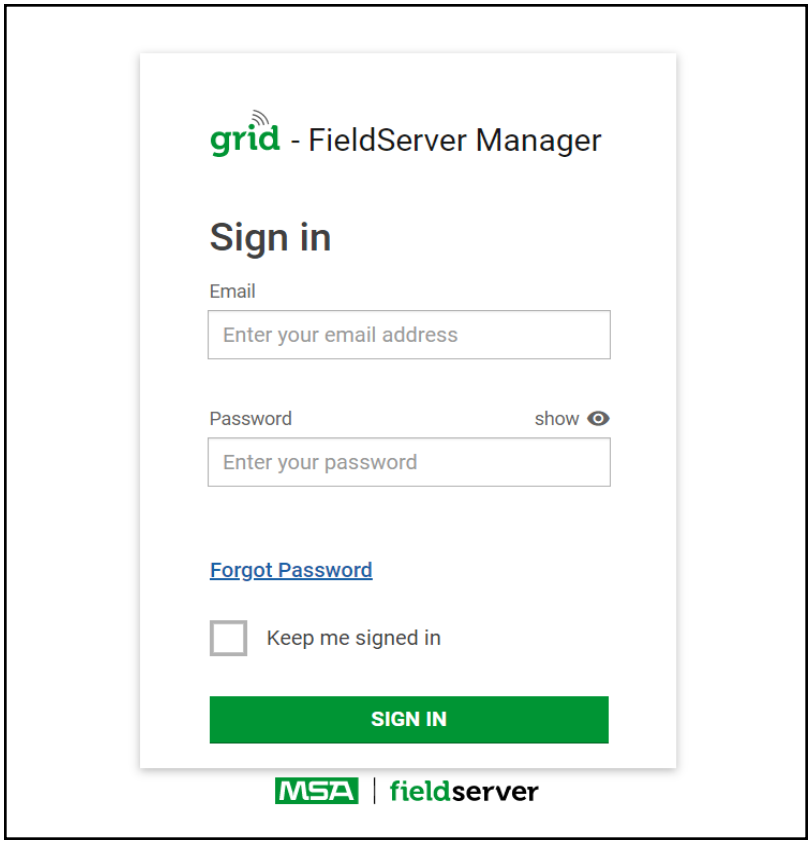
- Once the device has successfully been registered, a confirmation window will appear. Click the Close button and the following screen will appear listing the device details and additional information auto-populated by the QuickServer.



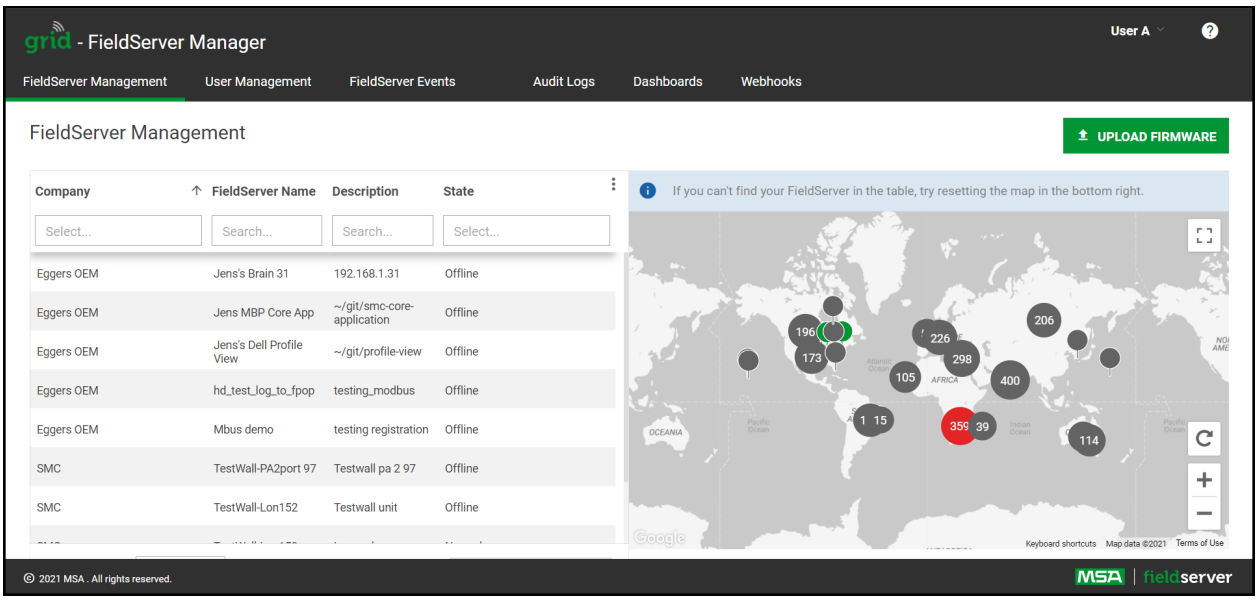
NOTE: Update these details at any time by going to the device's FS-GUI webpage, clicking the FieldServer Manager button and then clicking the Update Device Details button.

8.4 Login to the FieldServer Manager

After the gateway is registered, go to www.smccloud.net and type in the appropriate login information as per registration credentials.



NOTE: If the login password is lost, see the MSA Grid - FieldServer Manager Start-up Guide for recovery instructions.



NOTE: For additional FieldServer Manager instructions see the MSA Grid - FieldServer Manager Start-up Guide.

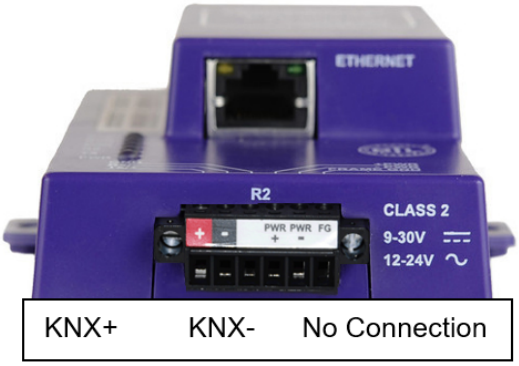
9 Additional Model Connection Ports

9.1 KNX Connection R2 Port

NOTE: The following only applies to models: FS-QS-1240-F and FS-QS-1241-F.

The KNX QuickServer is used to transfer data to and from devices using KNX protocol. The KNX driver enables data access from KNX networks to other FieldServer protocols. Most KNX data-point types are supported, allowing communication to almost any kind of KNX device in an installation, such as temperature sensors, shutters, light switches, actuators, alarms, etc. This allows BMS systems to access a KNX network using direct read and write or with KNX configured groups. This setup does not require the use of ETS4 to configure the QuickServer KNX gateway. The KNX protocol is a connectionless protocol and therefore supports multiple clients and multiple servers. The QuickServer is intended to act as a Passive Client on the KNX bus and makes information available to other protocols.





The KNX Connector consist of a KNX + and KNX- terminal. Each terminal corresponds to the red KNX+ and gray KNX- bus connections on a KNX bus.

The following Baud Rates are supported on the R2 Port:

4800, 9600, 19200, 38400, 57600, 115200

9.2 M-Bus Connection R2 Port

NOTE: The following only applies to models: FS-QS-1A50-F, FS-QS-1A51-F, FS-QS-1B50-F, FS-QS-1B51-F, FS-QS-1C50-F and FS-QS-1C51-F.

The M-Bus driver allows the FieldServer to transfer data to and from devices using M-Bus protocol. The Fieldbus connection is included with the FieldServer. The M-Bus QuickServer Gateway is configurable to act as both a Master and a Slave M-Bus device.

The M-Bus Connector consist of a + and – terminal. Most M-Bus Devices are not polarity sensitive, although the polarity of the M-Bus Connector is indicated on the device diagram, should it be a requirement. The M-Bus devices to communicate with the FieldServer must be configured according to the manufacturer's instructions (for example primary address and readout data).



The following baud rates are supported on the R2 Port:

300, 600, 1200, 2400, 4800, 9600, 19200, 38400

10 Troubleshooting

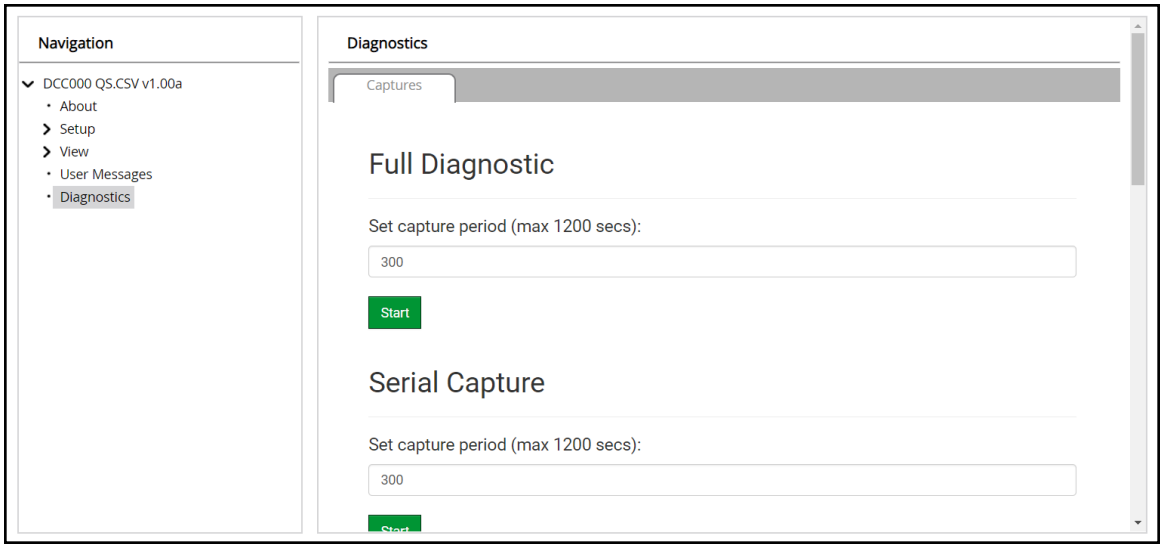
10.1 Communicating with the QuickServer Over the Network

- Confirm that the network cabling is correct.
- Confirm that the computer network card is operational and correctly configured.
- Confirm that there is an Ethernet adapter installed in the PC’s Device Manager List, and that it is configured to run the TCP/IP protocol.
- Check that the IP netmask of the PC matches the QuickServer. The Default IP Address of the QuickServer is 192.168.2.X, Subnet Mask is 255.255.255.0.
  - Go to Start|Run
  - Type in “ipconfig”
  - The account settings should be displayed
  - Ensure that the IP Address is 102.168.2.X and the netmask 255.255.255.0
- Ensure that the PC and QuickServer are on the same IP Network, or assign a Static IP Address to the PC on the 192.168.2.X network.

10.2 Taking a FieldServer Diagnostic Capture

When there is a problem on-site that cannot easily be resolved, perform a Diagnostic Capture before contacting support. Once the Diagnostic Capture is complete, email it to technical support. The Diagnostic Capture will accelerate diagnosis of the problem.

- Access the FieldServer Diagnostics page via one of the following methods:
  - Open the FieldServer FS-GUI page and click on Diagnostics in the Navigation panel
  - Open the FieldServer Toolbox software and click the diagnose icon of the desired device



- Go to Full Diagnostic and select the capture period.
- Click the Start button under the Full Diagnostic heading to start the capture.
  - When the capture period is finished, a Download button will appear next to the Start button



- Click Download for the capture to be downloaded to the local PC.
- Email the diagnostic zip file to technical support (smc-support.emea@msasafety.com).

NOTE: Diagnostic captures of BACnet MS/TP communication are output in a ".PCAP" file extension which is compatible with Wireshark.

10.3 LED Functions



Light	Description
SPL	SPL LED will be on when a configured node in the QuickServer is detected as being offline. For details, check the FS-GUI Node overview screen in FS-GUI (click “View” then “Nodes”). **For LonWorks units**, LED will light until the unit is commissioned on the LonWorks network.
RUN	RUN LED will flash 20 seconds after power up, signifying normal operation. The QuickServer will be able to access theFS-GUI (refer to **Section 4.3 Access QuickServer Using a Web Browser** for more information) once this LED starts flashing. During the first 20 seconds, the LED should be off.
ERR	The ERR LED will go on solid 15 seconds after power up. It will turn off after 5 seconds. A steady red light will indicate there is a system error on the FieldServer. If this occurs, immediately report the related “system error” shown in the error screen of the FS-GUI interface to FieldServer support for evaluation.
RX	On normal operation, the RX LED will flash when a message is received on the field port.
TX	On normal operation, the TX LED will flash when a message is sent on the field port.
PWR	This is the power light. It should always show a steady green light when powered.

10.4 Internet Browser Software Support

The following web browsers are supported:

- Chrome Rev. 57 and higher
- Firefox Rev. 35 and higher
- Microsoft Edge Rev. 41 and higher
- Safari Rev. 3 and higher

NOTE: Internet Explorer is no longer supported as recommended by Microsoft.

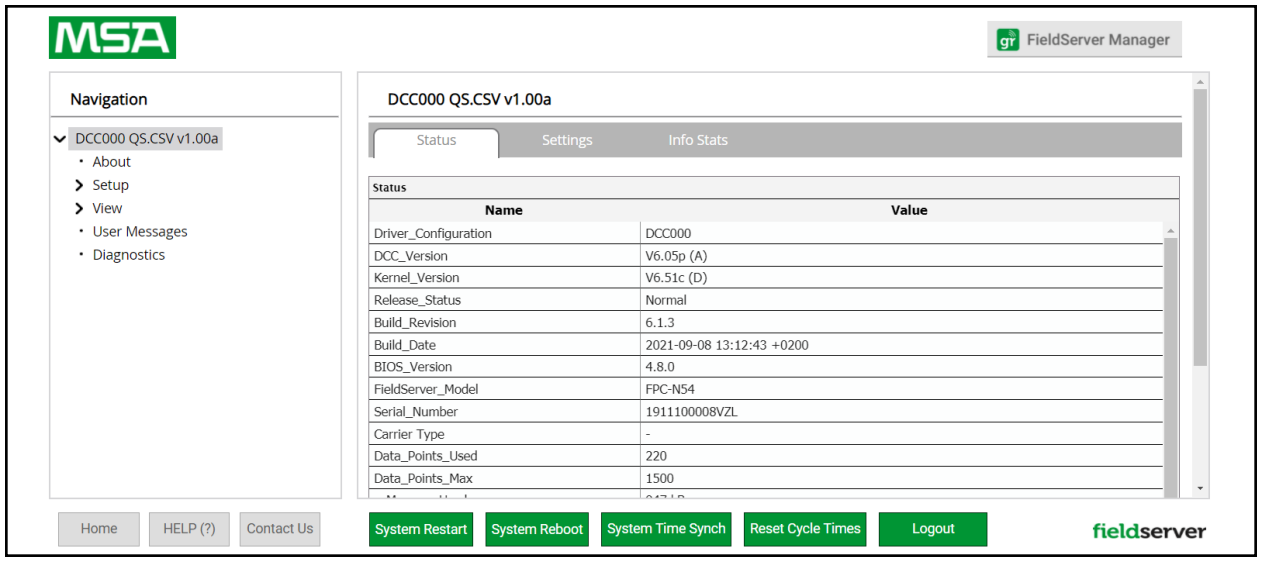
NOTE: Computer and network firewalls must be opened for Port 80 to allow FieldServer GUI to function.

11 Additional Information

11.1 Change Web Server Security Settings After Initial Setup

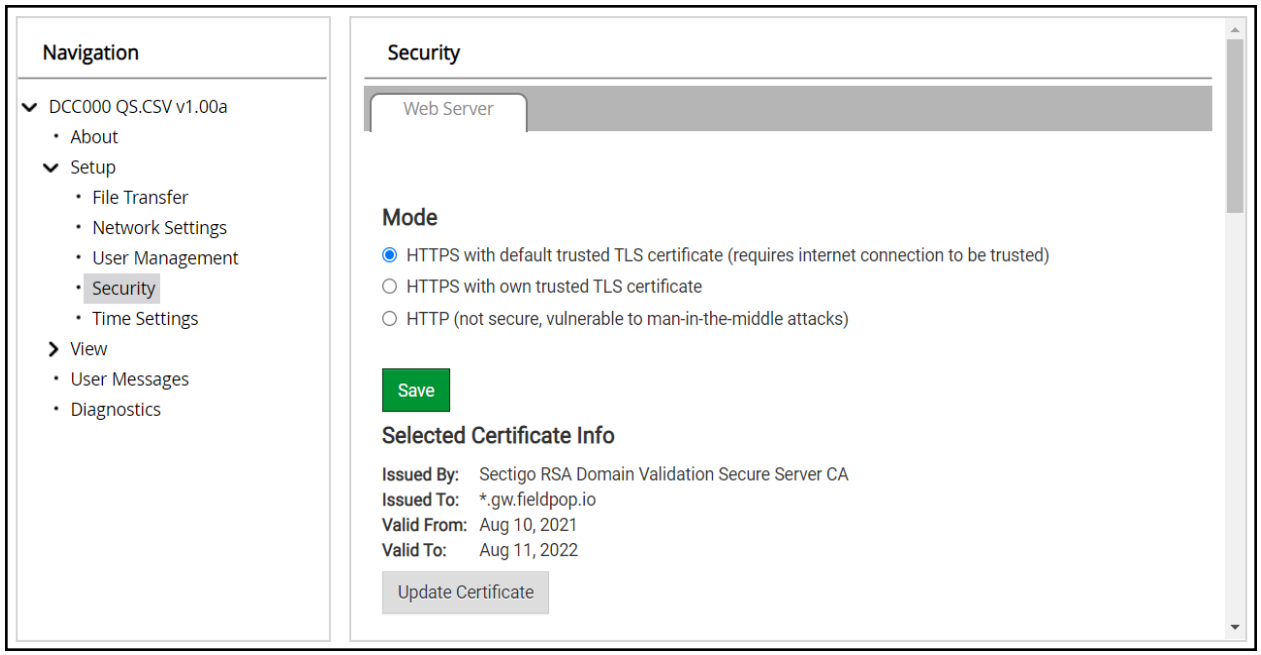
NOTE: Any changes will require a FieldServer reboot to take effect.

- Navigate from the QuickServer landing page to the FS-GUI by clicking the blue “Diagnostics” text on the bottom of the screen.
- The QuickServer landing page is the FS-GUI.
- Click Setup in the Navigation panel.



11.1.1 Change Security Mode

- Click Security in the Navigation panel.

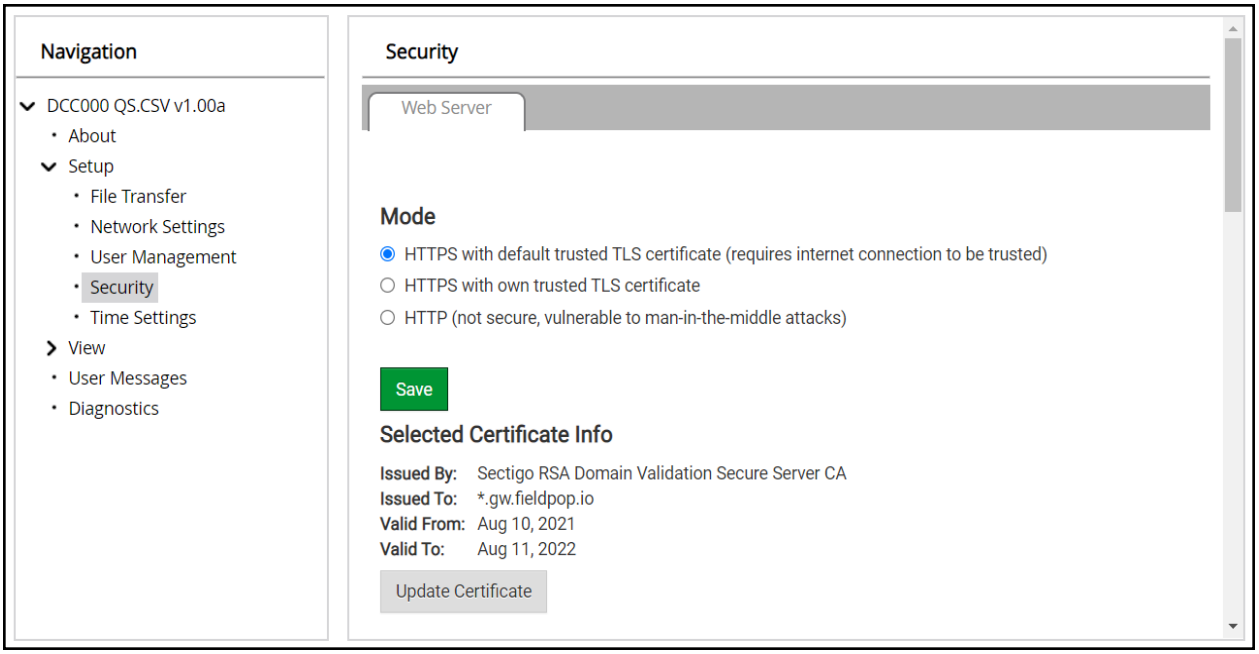


- Click the Mode desired.
  - If HTTPS with own trusted TLS certificate is selected, follow instructions in **Section 5.2.1 HTTPS with Own Trusted TLS Certificate**
- Click the Save button.

11.1.2 Edit the Certificate Loaded onto the FieldServer

NOTE: A loaded certificate will only be available if the security mode was previously setup as HTTPS with own trusted TLS certificate.

- Click Security in the Navigation panel.



- Click the Edit Certificate button to open the certificate and key fields.
- Edit the loaded certificate or key text as needed and click Save.

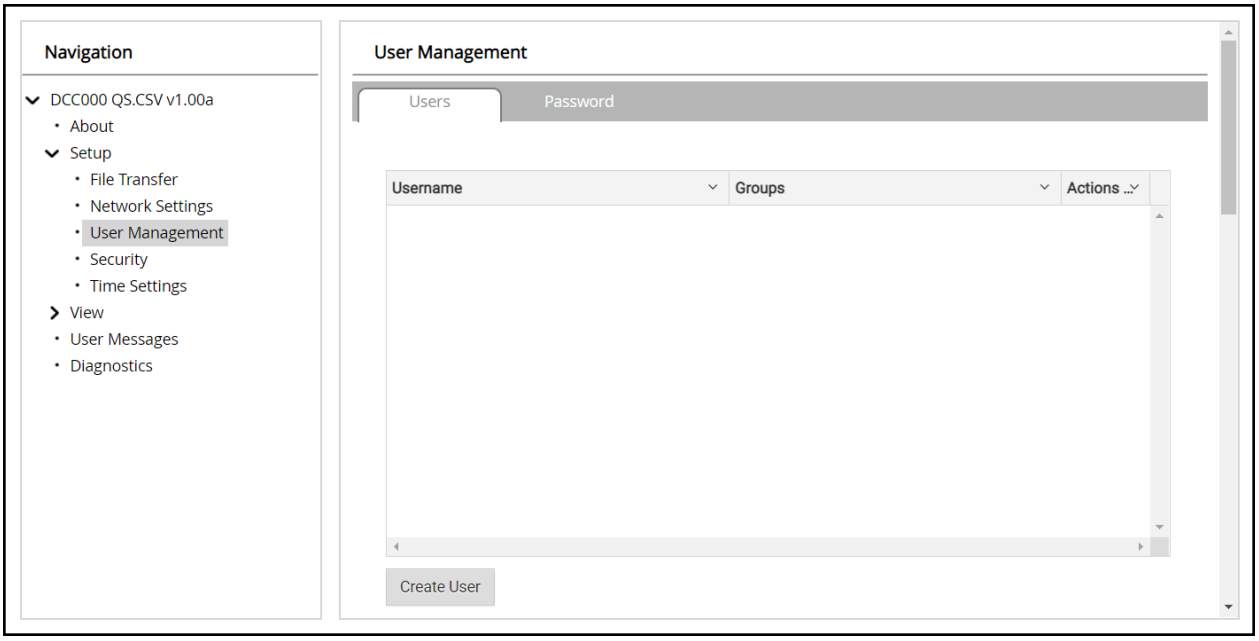
11.2 Change User Management Settings

- From the FS-GUI page, click Setup in the Navigation panel.
- Click User Management in the navigation panel.

NOTE: If the passwords are lost, the unit can be reset to factory settings to reinstate the default unique password on the label. For recovery instructions, see the FieldServer Recovery Instructions document. If the default unique password is lost, then the unit must be mailed back to the factory.

NOTE: Any changes will require a FieldServer reboot to take effect.

- Check that the Users tab is selected.



User Types:

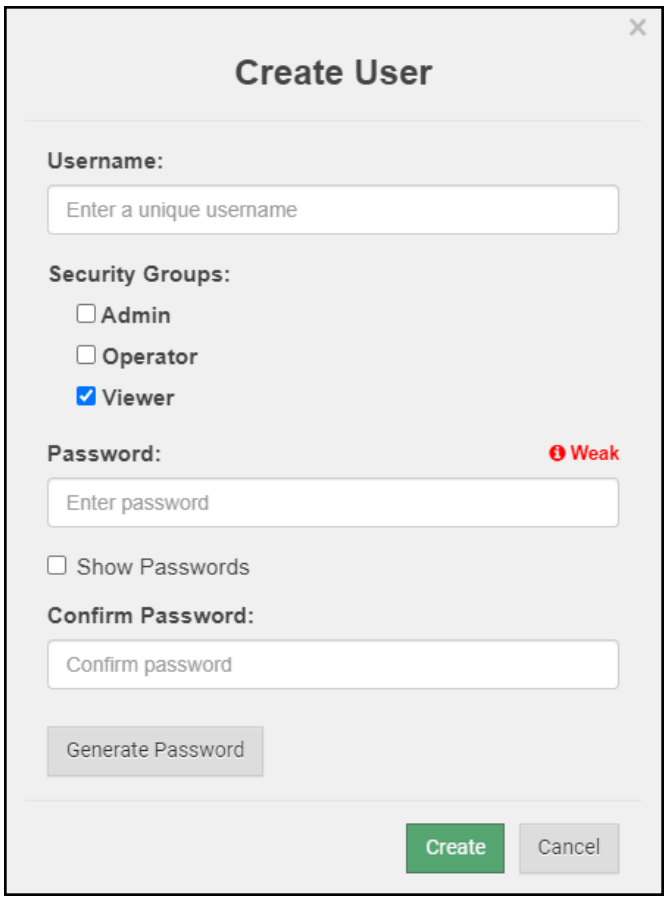
Admin – Can modify and view any settings on the FieldServer.

Operator – Can modify and view any data in the FieldServer array(s).

Viewer – Can only view settings/readings on the FieldServer.

11.2.1 Create Users

- Click the Create User button.



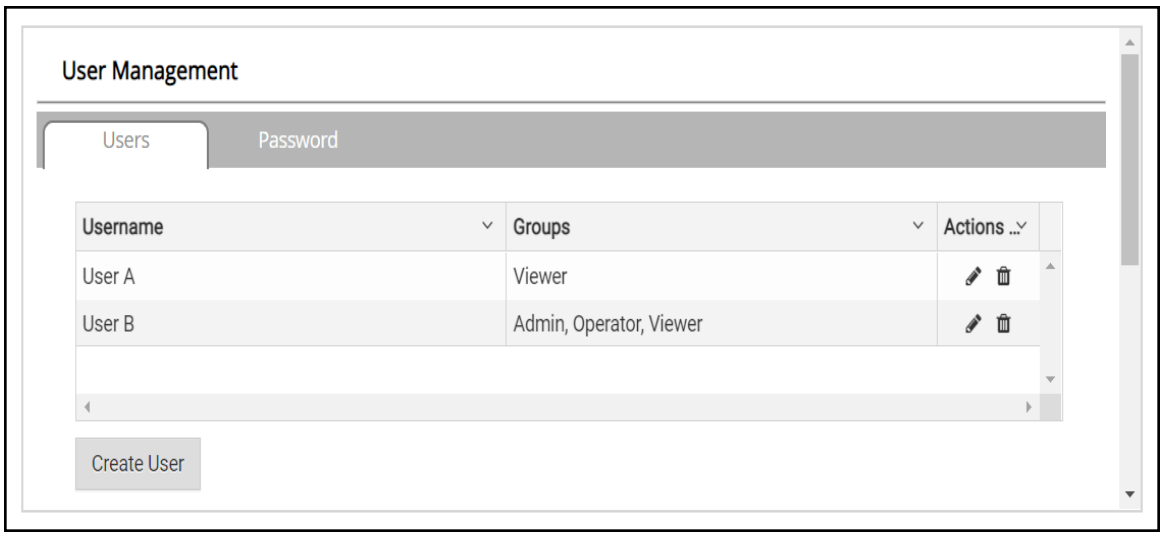
- Enter the new User fields: Name, Security Group and Password.
  - **User details are hashed and salted**

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

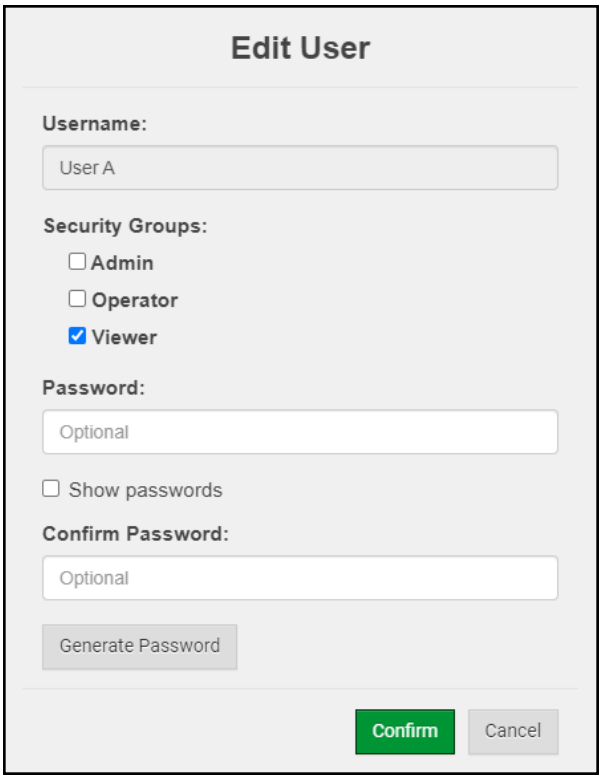
- Click the Create button.
- Once the Success message appears, click OK.

11.2.2 Edit Users

- Click the pencil icon next to the desired user to open the User Edit window.



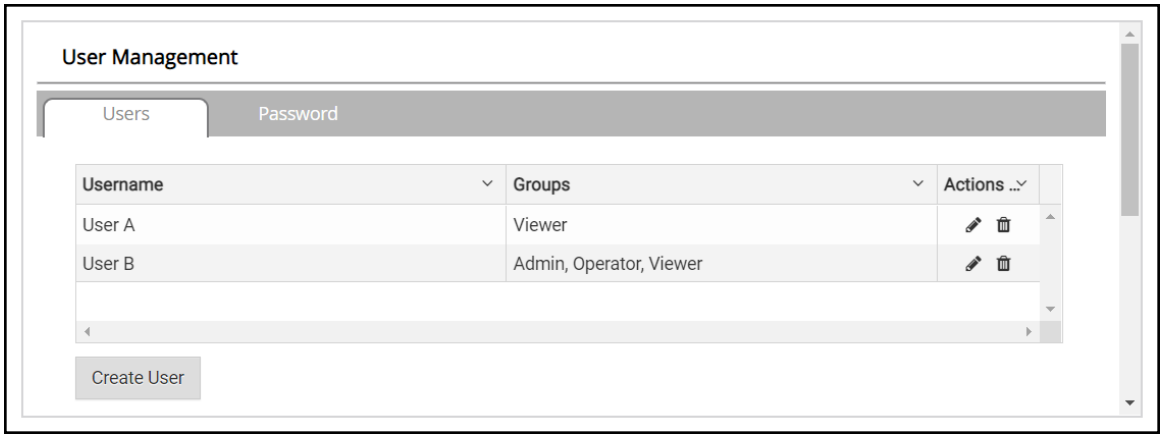
- Once the User Edit window opens, change the User Security Group and Password as needed.



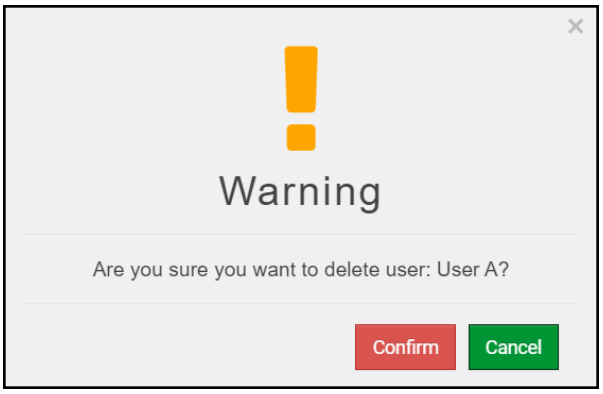
- Click Confirm.
- Once the Success message appears, click OK.

11.2.3 Delete Users

- Click the trash can icon next to the desired user to delete the entry.

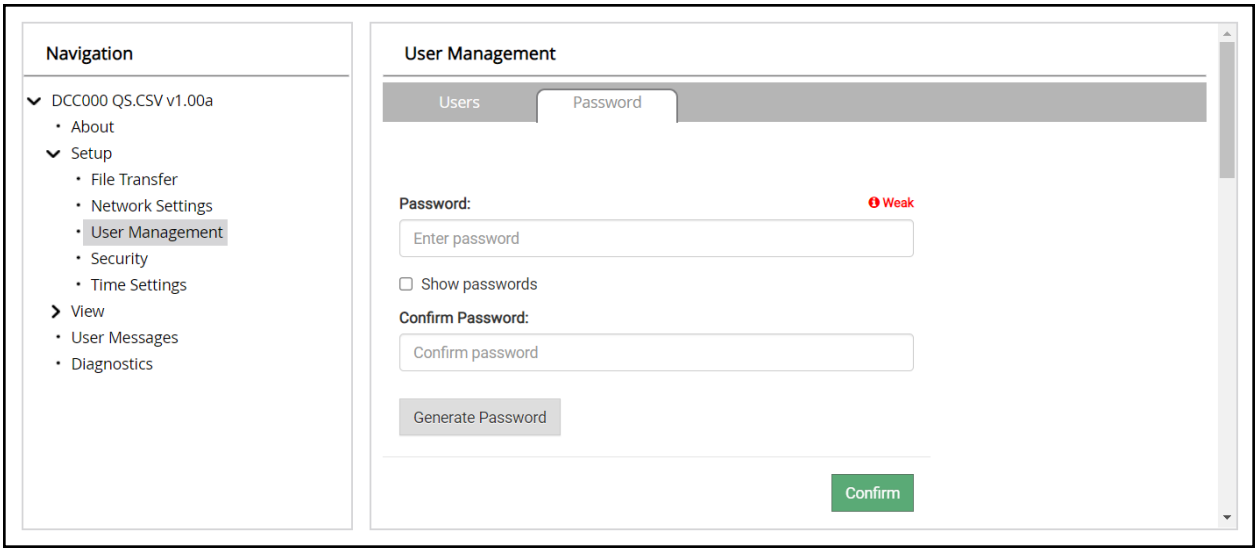


- When the warning message appears, click Confirm.



11.2.4 Change FieldServer Password

- Click the Password tab.



- Change the general login password for the FieldServer as needed.

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

11.3 QuickServer Part Numbers

QuickServer	Interface Connections					
	RS-232[1]	RS-485[2]	KNX[5]	M-Bus	Ethernet[3]	LonWorks[4]
FS-QS-1011-F		1			1	1
FS-QS-1211-F		1			1	1
FS-QS-1221-F	1				1	1
FS-QS-1240-F		1	1		1	
FS-QS-1241-F			1		1	1
FS-QS-1A50-F		1		1	1	
FS-QS-1A51-F				1	1	1
FS-QS-1B50-F		1		1	1	
FS-QS-1B51-F				1	1	1
FS-QS-1C50-F		1		1	1	
FS-QS-1C51-F				1	1	1

[1] TX/Rx/GND [2] +/-/Frame Ground [3] 10/100 Base T [4] FTT10 [5] KNX/EIB TP1

11.4 Compliance with EN IEC 62368-1

For EN IEC compliance, the following instructions must be met when operating the QuickServer.

- Units shall be powered by listed LPS or Class 2 power supply suited to the expected operating temperature range.
- The interconnecting power connector and power cable shall:
  - Comply with local electrical code
  - Be suited to the expected operating temperature range
  - Meet the current and voltage rating for the FieldServer
- Furthermore, the interconnecting power cable shall:
  - Be of length not exceeding 3.05m (118.3”)
  - Be constructed of materials rated VW-1, FT-1 or better
- If the unit is to be installed in an operating environment with a temperature above 65 °C, it should be installed in a Restricted Access Area requiring a key or a special tool to gain access.
- This device must not be connected to a LAN segment with outdoor wiring.

11.5 Specifications

	FS-QS-12X0-F/ FS-QS-1X50-F	FS-QS-1011-F/FS-QS-12X1-F/ FS-QS-1X51-F
Electrical Connections	6-pin Phoenix connector: RS-485 or RS-232, +/- ground port, power +/- frame ground port Ethernet-10/100 port	
	3-pin RS-485 +/- ground port	2-pin FTT-10 LonWorks port
Power Requirements	Input Voltage: 12-30VDC or 12-24VAC Power Rating: 2.5 Watts	Input Power Frequency: 50/60 Hz.
	Current Draw: @ 12V, 150 mA	Current Draw: @ 12V, 279 mA
Approvals	UL 62368-1, CAN/CSA C22.2 No. 62368-1, IEC 62368-1, EN IEC 62368-1, FCC part 15 B & C, DNP 3.0 and Modbus conformance tested, RoHS compliant, BTL marked, WEEE compliant, UKCA and CE compliant, GOST-R and KC certified, ODVA conformant **FS-QS-1XX1-F units:** LonMark certification, SPID: 80:00:95:46:00:84:04:01, Profiles: 0000 - Node object (1), 0001 - Open Loop Sensor Object (5), 0003 - Open Loop Actuator Object (5)	
CAN ICES-003(A)/ NMB-003(A)	FS-QS-1X50-F	
CAN ICES-003(B)/ NMB-003(B)	FS-QS-1X11-F, FS-QS-1221-F, FS-QS-1X40-F, FS-QS-1X41-F, FS-QS-1X51-F	
Physical Dimensions	5.05 x 2.91 x 1.6 in. (12.82 x 7.39 x 4.06 cm)	
Weight	0.4 lbs (0.2 Kg)	
Operating Temperature	-20 to 70°C (-4 to 158°F)	
Surge Suppression	EN61000-4-2 ESD EN61000-4-3 EMC EN61000-4-4 EFT	
Humidity	5-90% RH non-condensing	

NOTE: Specifications subject to change without notice.

11.6 Warnings

FCC Class A (FS-QS-1X50-F)

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Class B (FS-QS-1X11-F, FS-QS-1221, FS-QS-1X40-F, FS-QS-1X41-F, FS-QS-1X51-F)

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

11.7 FieldServer Manager Connection Warning Message

- If a warning message appears instead of the page as shown below, follow the suggestion that appears on screen.
  - If the FieldServer cannot reach the server, the following message will appear



- Follow the directions presented in the warning message.
  - Go to the network settings by clicking the Settings tab and then click the Network tab
  - Check with the site's IT support that the DNS settings are setup correctly
  - Ensure that the FieldServer is properly connected to the Internet

NOTE: If changes to the network settings are done, remember to click the Save button. Then power cycle the FieldServer by clicking on the Confirm button in the window and click on the bolded "Restart" text in the yellow pop-up box that appears in the upper right corner of the screen.

12 Limited 2 Year Warranty

MSA Safety warrants its products to be free from defects in workmanship or material under normal use and service for two years after date of shipment. MSA Safety will repair or replace any equipment found to be defective during the warranty period. Final determination of the nature and responsibility for defective or damaged equipment will be made by MSA Safety personnel.

All warranties hereunder are contingent upon proper use in the application for which the product was intended and do not cover products which have been modified or repaired without MSA Safety's approval or which have been subjected to accident, improper maintenance, installation or application; or on which original identification marks have been removed or altered. This Limited Warranty also will not apply to interconnecting cables or wires, consumables or to any damage resulting from battery leakage.

In all cases MSA Safety's responsibility and liability under this warranty shall be limited to the cost of the equipment. The purchaser must obtain shipping instructions for the prepaid return of any item under this warranty provision and compliance with such instruction shall be a condition of this warranty.

Except for the express warranty stated above, MSA Safety disclaims all warranties with regard to the products sold hereunder including all implied warranties of merchantability and fitness and the express warranties stated herein are in lieu of all obligations or liabilities on the part of MSA Safety for damages including, but not limited to, consequential damages arising out of/or in connection with the use or performance of the product.